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Waste Services Survey

Preliminary – 404 respondents

October 2016

Summary

- High participation - nearly 500 respondents
- Strong support for change – 67% favour more waste diversion, even if it costs more.
- Transfer stations are used by 61% of respondents, private pick up by 24%
- Transfer stations are most important to the properties north of #4, least between #44 and #4

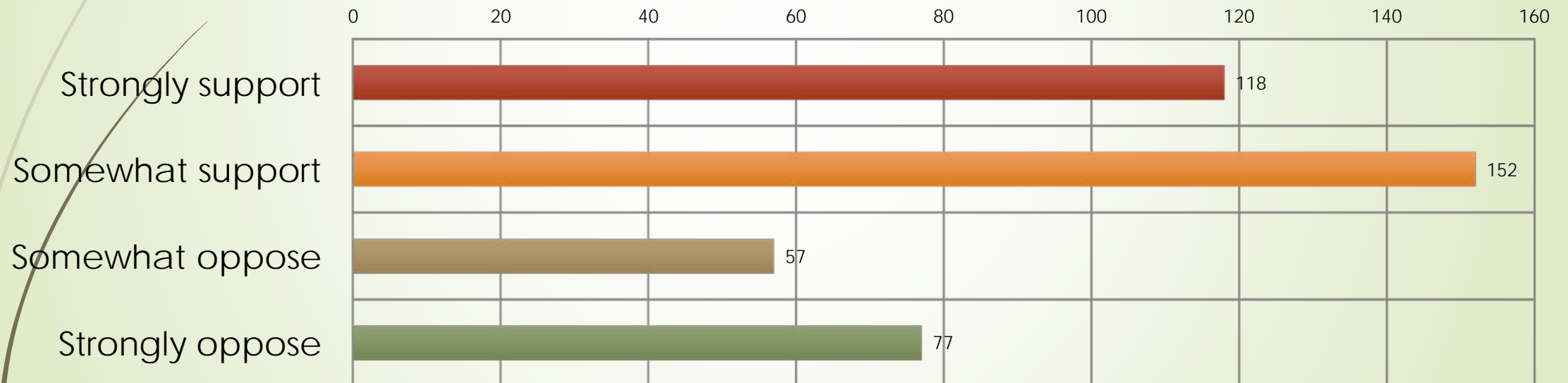
Summary

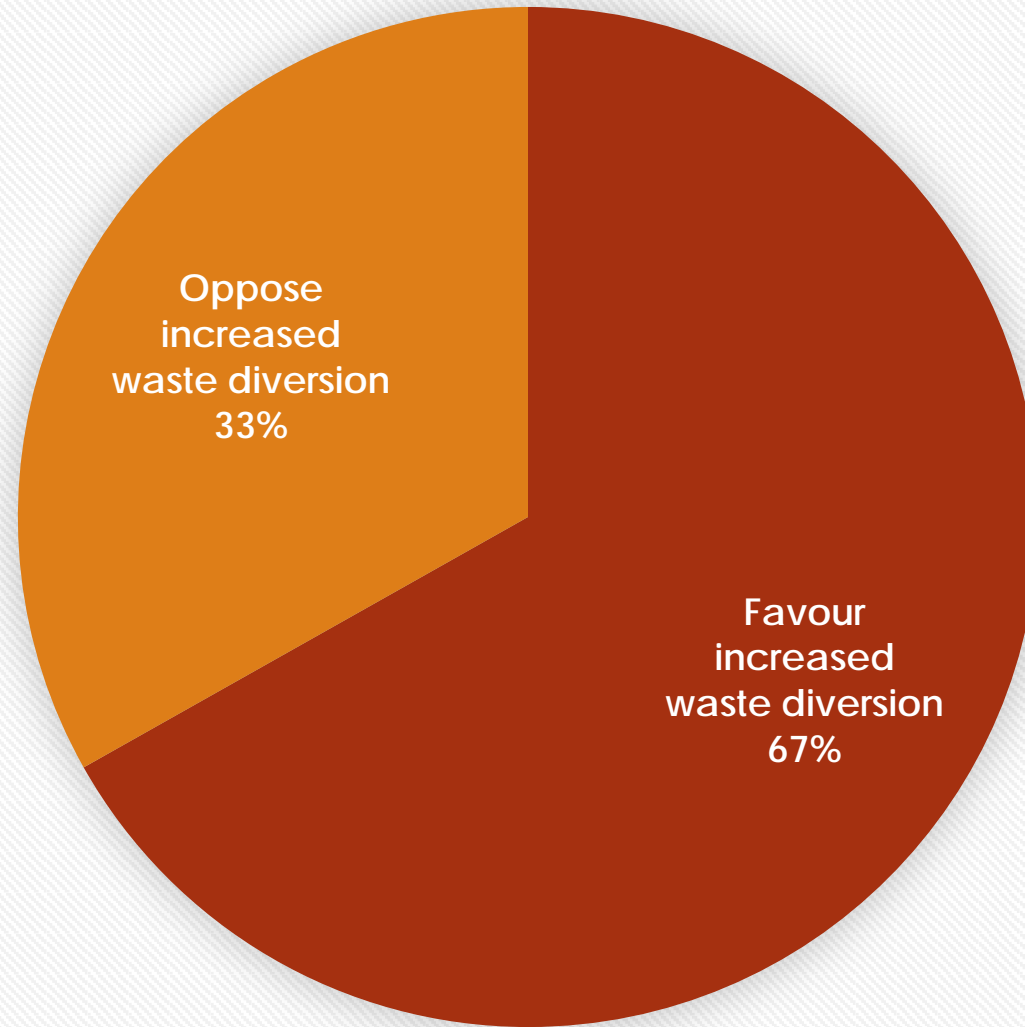
- 32% of respondents recycle outside the municipality, 9% reported they do not recycle
- Most yard waste is composted on site
- 2/3rds of respondents favour curbside pick up
- The large majority felt pick should occur only in residential areas
- The north residents prefer transfer stations

Summary

- High acceptance for curbside pickup and reduction in transfer station location or hours of operation south of #4 highway
- Strong opposition to funding curbside pickup “at large”
- Good support for “special service levies”

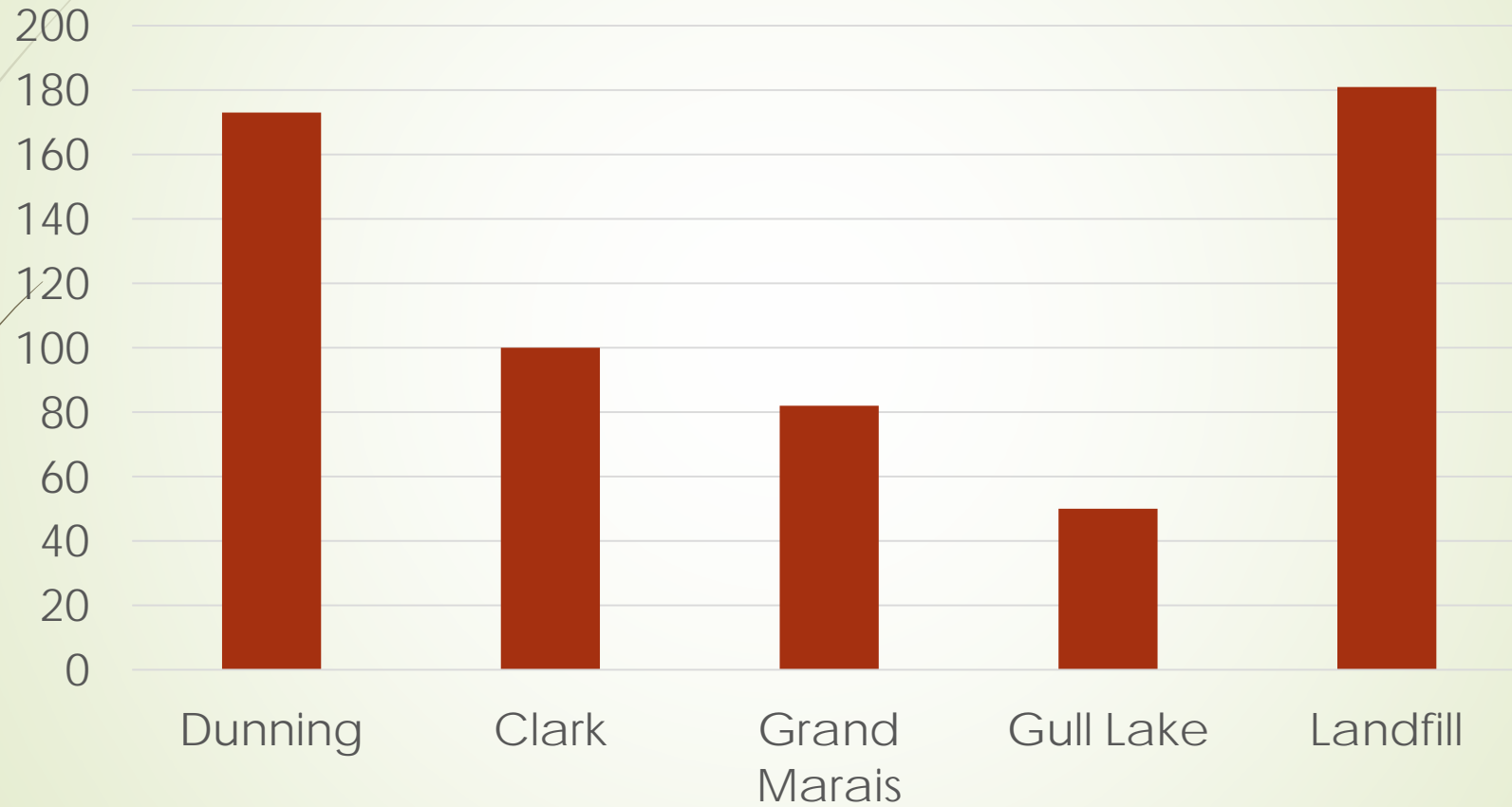
The RM is creating a strategy to reduce the amount of waste that is being thrown out of the landfill while being cost effective. Do you support the RM's efforts to increase waste diversion if it was to cost residents more today to set up?





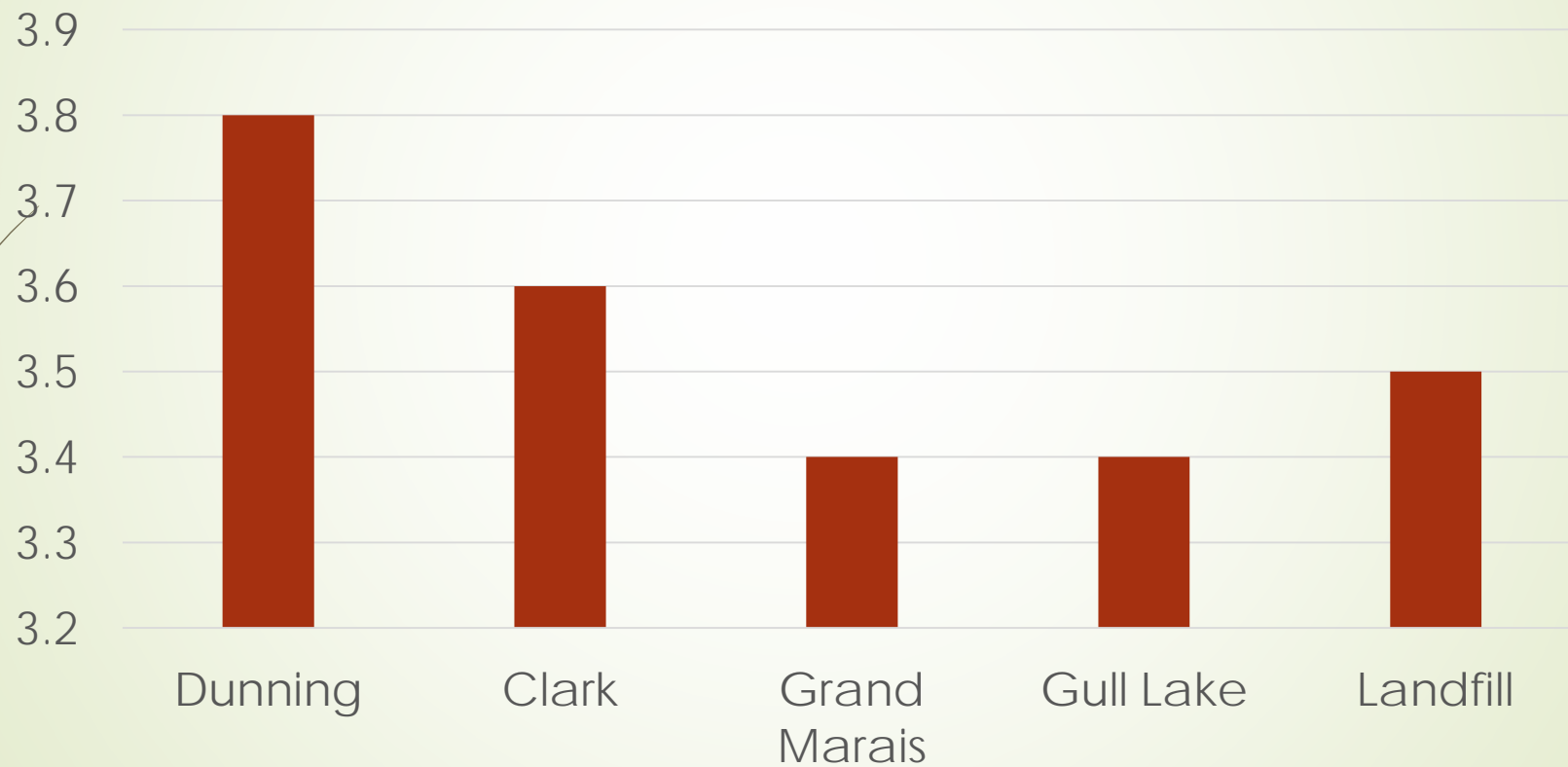
67% of
respondents
favour
increased waste
diversion

Primary Transfer Stations/Landfill used by respondent

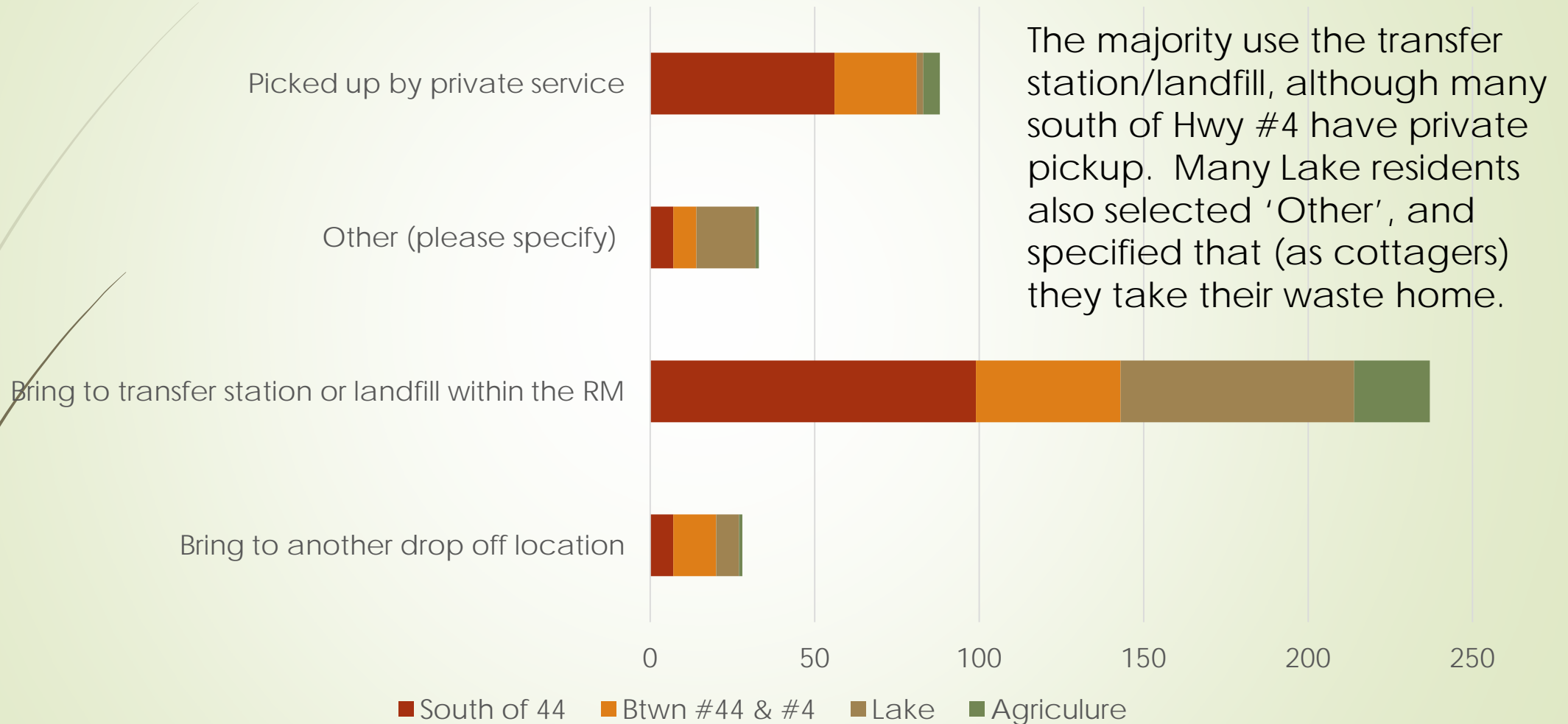


Site satisfaction with transfer station/landfill

5 being the highest score and 1 being the lowest score

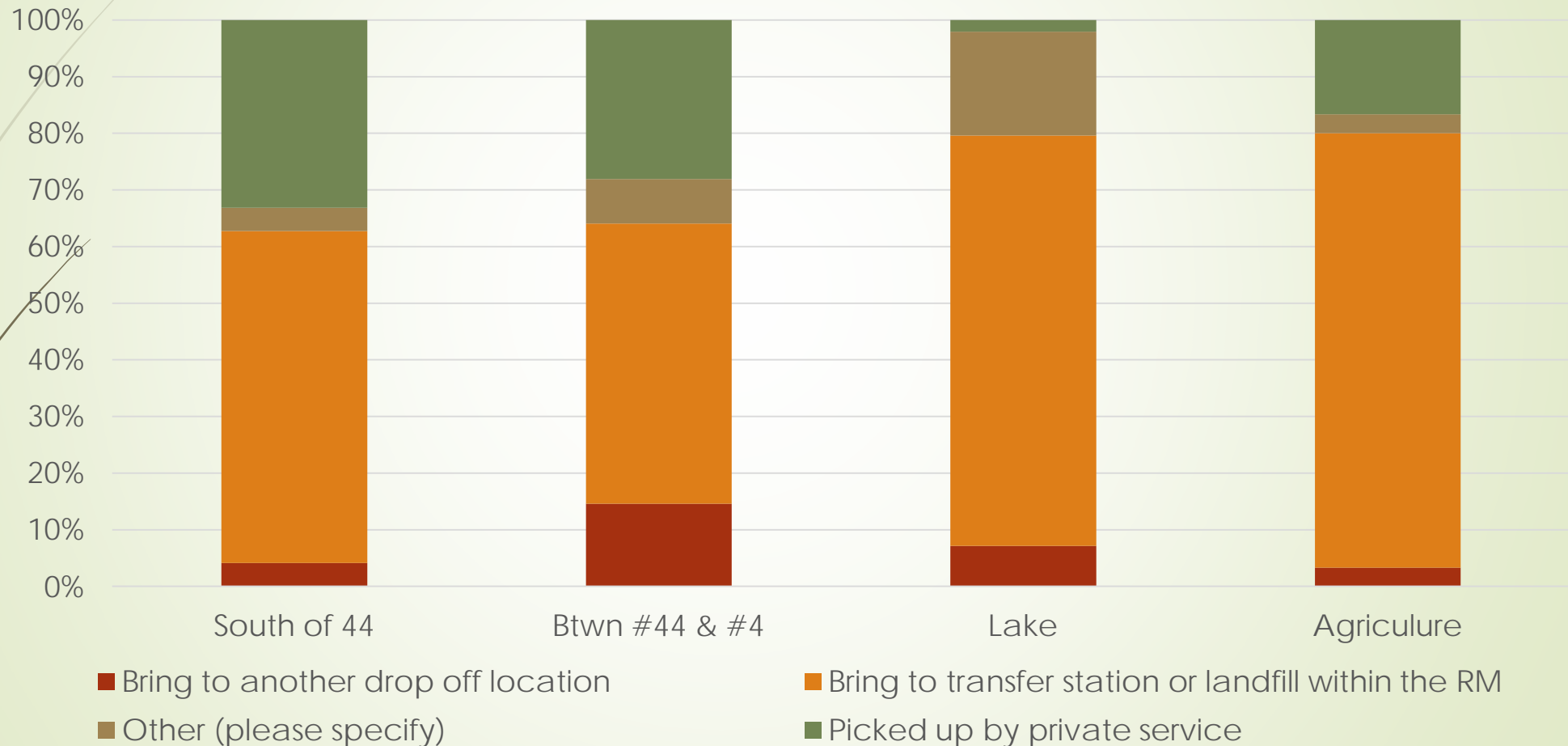


How is your waste currently disposed of ? (check all that apply)

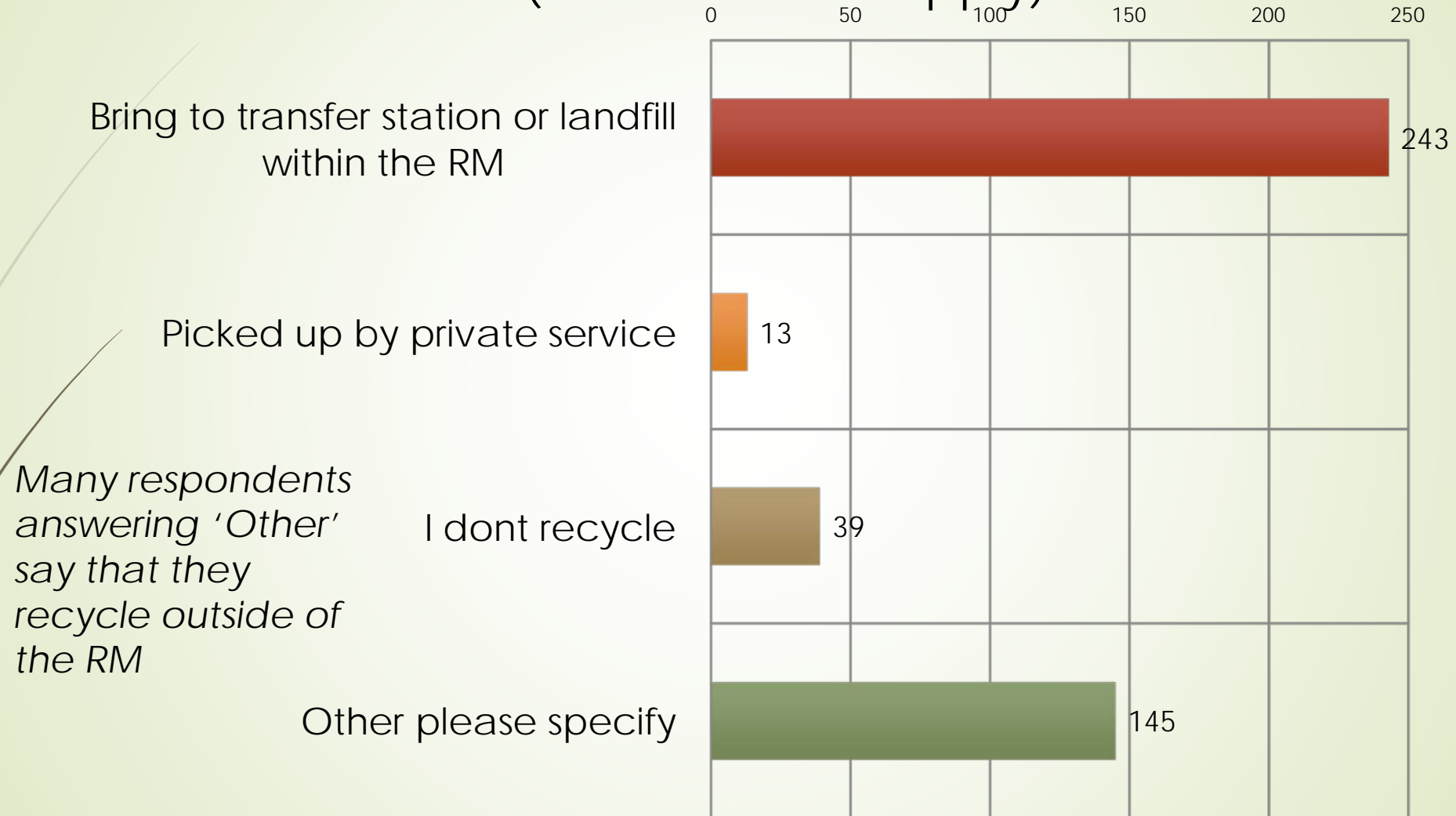


How is your waste currently disposed of ? (check all that apply)

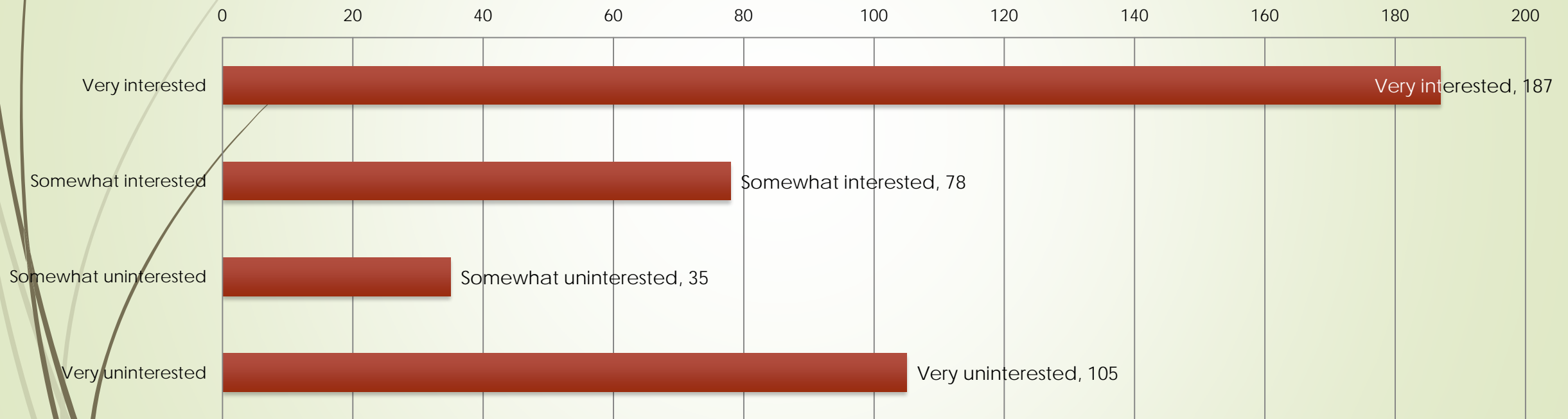
This is the same information as the previous graph presented differently



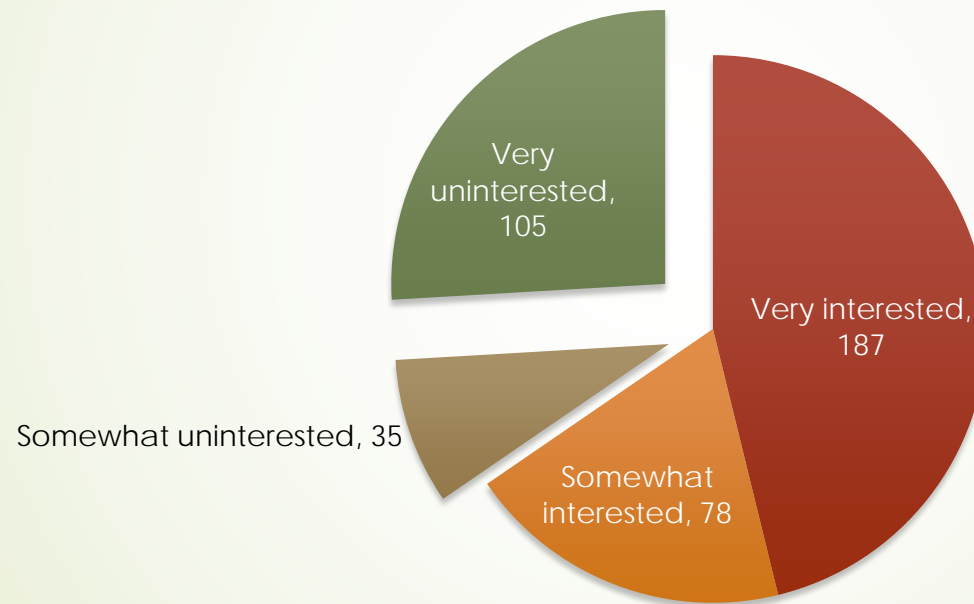
How do you recycle? (check all that apply)



Would you be interested in having a curbside garbage and recycling program where you would be able to place all your recyclable items in one container?

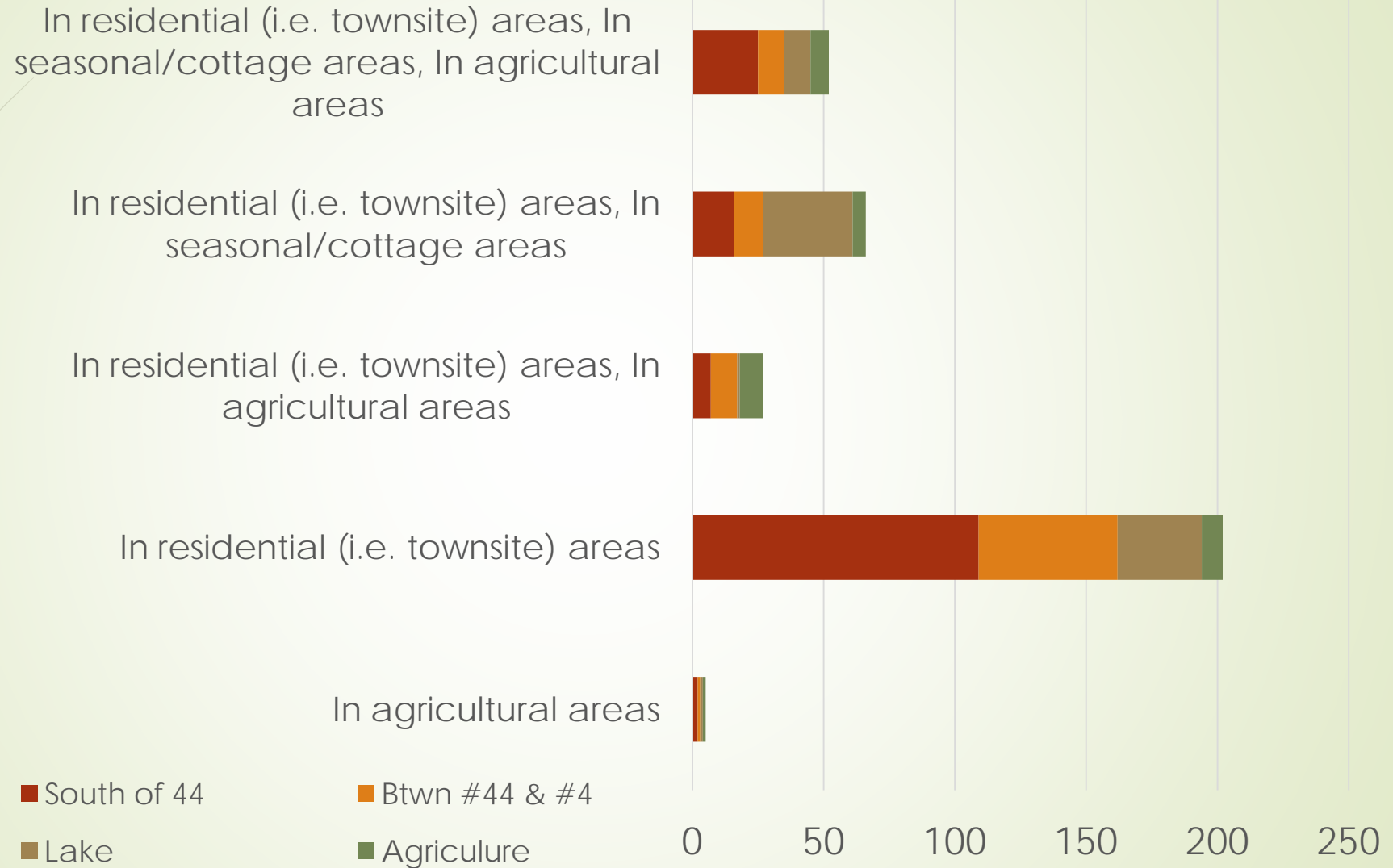


Would you be interested in having a curbside garbage and recycling program where you would be able to place all your recyclable items in one container?

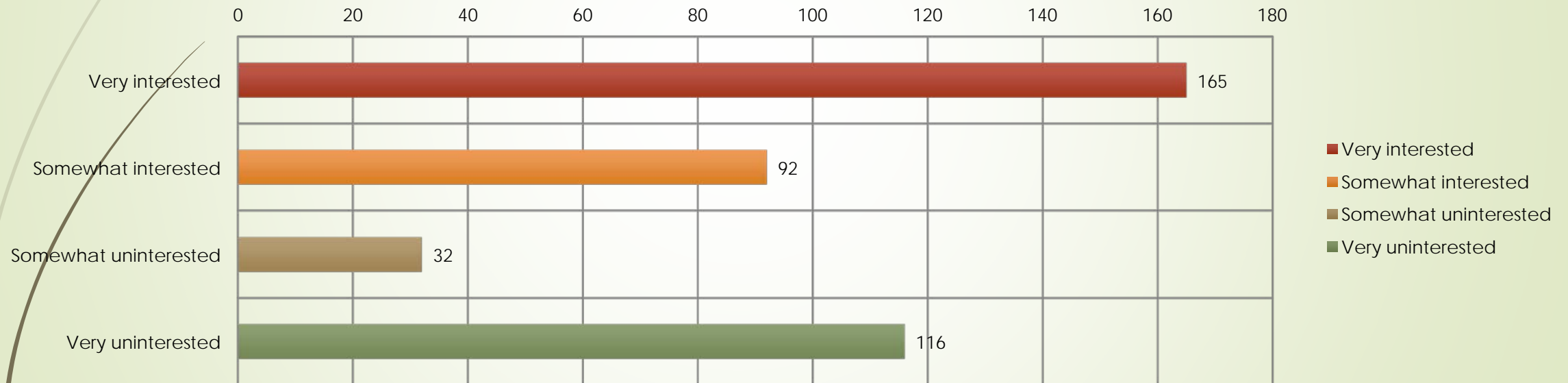


Over 65% of respondents are very interested or somewhat interested in curbside recycling

If a curbside pickup program were implemented, in your view, where should it be implemented?

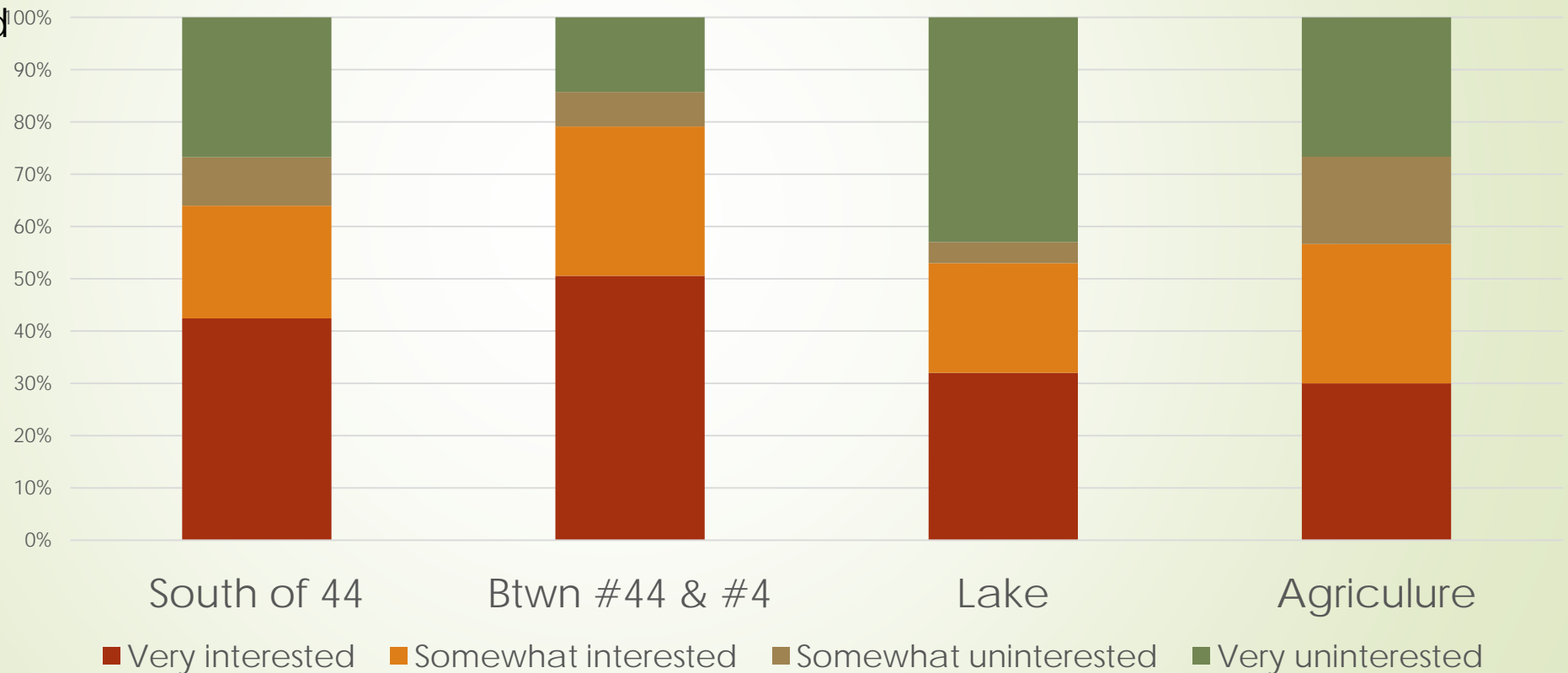


If curbside garbage and recycling were implemented a reduction in the hours or closure of some transfer stations may result as a cost saving measure How interested would you be in having a curbside program if this were the case?

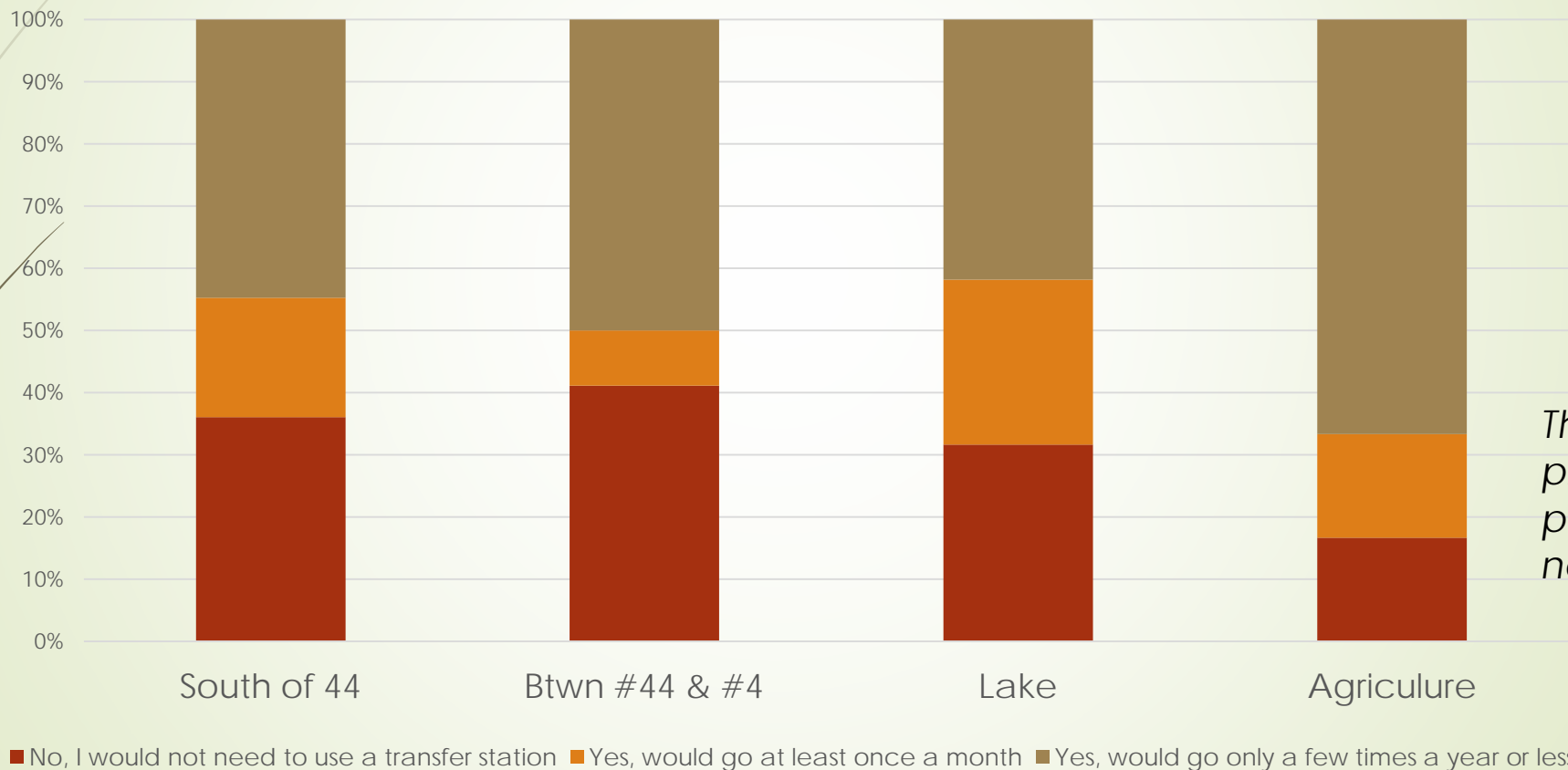


Almost half of Lake area residents were uninterested in closure/reduced hours at transfer stations

If curbside garbage and recycling were implemented a reduction in the hours or closure of some transfer stations may result as a cost saving measure. How interested would you be in having a curbside program if this were the case?

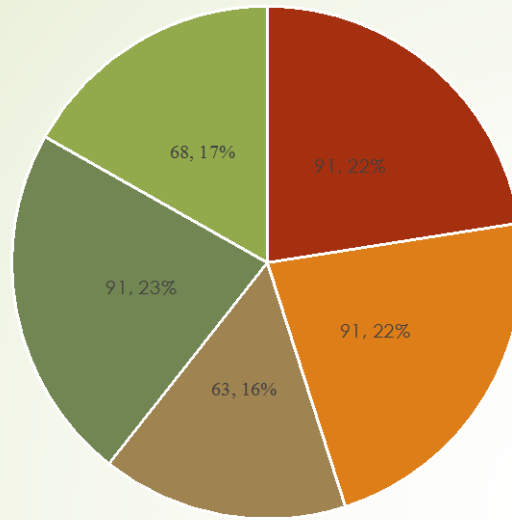


If the RM switched to curbside collection do you think you would still need to go to a transfer station?



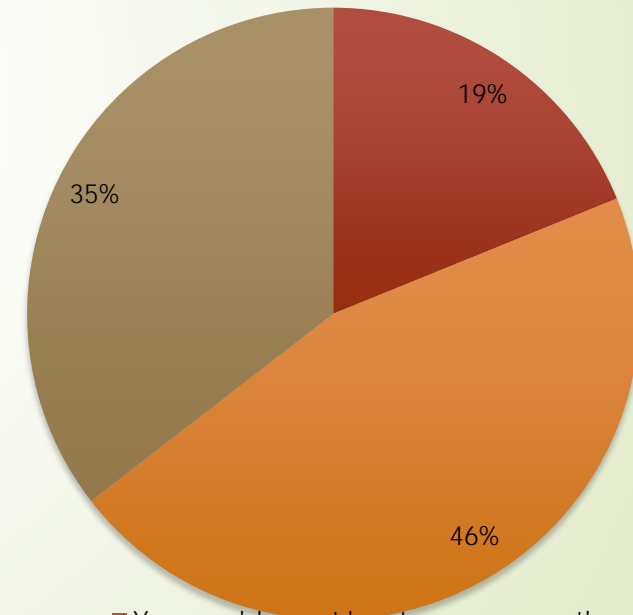
The same data is presented in a pie chart on the next page

How often do you go to a transfer station or landfill



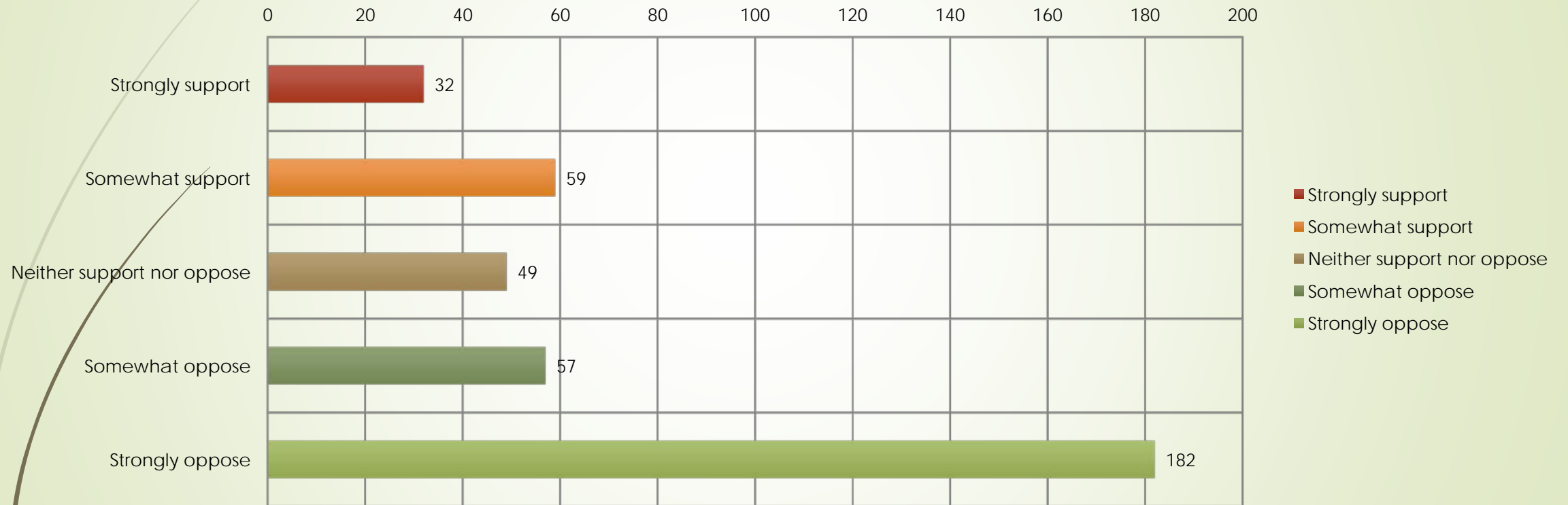
■ Once a week ■ Once every two weeks ■ Once a month ■ Several times a year ■ Less than once a year

If the RM switched to curbside collection, do you think you would still need to go to a transfer station?



■ Yes would go at least once a month
■ Yes would go only a few times a year or less
■ No I would not need to use a transfer station

To fund curbside pick up do you think everyone should contribute via a general fee levy on taxes?



To fund curbside pick up do you think the serviced area should contribute via a user fee charged only to properties in the serviced area?

