



Let's Talk Trash

Summary Report of
Curbside Pickup Service
Options Survey Responses,
December 13, 2017

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We wish to extend our sincere thanks to the 565 residents who took the time to complete our online survey on curbside pickup service options. The survey results are captured in the summary that follows. Input received will be used to help shape a special service plan for curbside pickup and refine the service area.

1.0 Introduction

The RM of St. Clements currently collects trash and recycling at their class 1 Libau Landfill and four transfer stations: Dunning Road, Clarke Road, Gull Lake and Grand Marais (see maps of where these are located on our website at rmofstclements.com).

Part of the [RM of St. Clements 2015-18 Strategic Plan](#) was to review the solid waste system looking for efficiencies, implementing best practices, improving safety and ensuring it is run sustainably while minimizing impact on the environment.

In October 2016 in an in-depth survey, 476 residents shared ideas on how to make the RM's waste management system better. The following emerged as key points:

- 67% thought we needed to reduce the amount of trash, including recycling, that ends up in our landfill, even if there was a (reasonable) cost
- 67% of folks south of road 83 north wanted curbside garbage and recycling pickup
- Curbside pickup had strong support in the southern part of the RM and less in the north
- Most were okay with a reduction in transfer station services if curbside pickup was implemented
- Transfer stations are most important to residents north of Hwy #4
- Composting curbside pickup is unnecessary as many people already compost
- Most said curbside pickup fees should be paid only by homes that receive the service

Based on these survey results, in November of 2017 the RM created a proposed service area and asked for quotes of costs for various service options over a five-year period from curbside pickup service providers.

In November and December of 2017, residents in the proposed curbside pickup service area were asked to fill out a survey indicating their preferred service options for curbside pickup. These results are presented in this report.

2.0 Public engagement overview

The RM considers public consultation an essential part of the planning process. The RM has consulted with residents at several points in this project to ensure plans are aligned with residents' expectations.

To promote the survey for this phase of the project the following activities have taken place to-date:

- **Survey link and project information website:** Information and updates about curbside pickup are available on dedicated web pages at <https://rmofstclements.com/proposed-curbside-pickup/>. **109 survey responses** were generated from our web page.
- **Facebook:** The survey was promoted four times on Facebook on November 29, December 3, December 6 and December 10. Facebook generated **117 survey responses**.
- **Email updates and contact list development:** Three emails were sent about this survey via Mail Chimp to a mailing list of 640 addresses in the proposed service area generated from past projects. **324 survey responses** were generated through these emails. **157 new email addresses** have been added to our email database via the survey.
- **Public questions:** Residents were encouraged to ask questions directly on the project web page at <https://rmofstclements.com/proposed-curbside-pickup/> and asked 20 questions here. Questions about curbside pickup were also answered via email and phone by the Communications Officer. These questions were used to help develop an FAQ section on our website.

Overview of survey promotion

- RM of St. Clements website home page link and dedicated pages
- 4 Facebook posts
- Emails sent to the RM's email database
- Announcement on RM of St. Clements reader board
- 3 portable road signs

3.0 What you told us: Survey Results

3.1 About the Survey

565 residents completed the survey.

The survey (see actual survey in Appendix 1):

- Provided a map showing the proposed service area and asked only those living in the area to fill out a survey
- Explained two possible service options and the cost
- Asked for their civic address so we can map the location of their home
- Asked two questions and allowed space for comments
- Asked for optional name and email address to add them to our mailing list



3.2 Question 2: Choose which of the following curbside pickup options you would prefer.

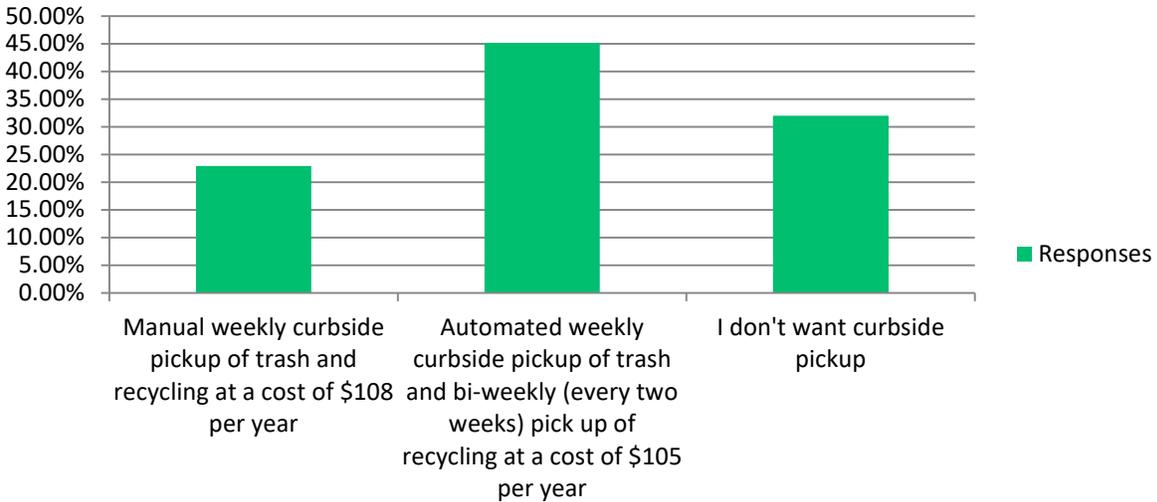
563 answered

2 skipped

The majority (68%) of people who answered this question would like curbside pickup.

Option	
Manual weekly curbside pickup of trash and recycling at a cost of \$108 per year	22.91% or 129 respondents
Automated weekly curbside pickup of trash and bi-weekly (every two weeks) pickup of recycling at a cost of \$105 per year	45.12% or 254 respondents
I don't want curbside pickup	31.97% or 180 respondents

Choose which of the following curbside pickup options you would prefer:



"I am perfectly happy visiting the Dunning transfer station with my garbage and recycling about once a month"
-survey comment

"We should be given a choice whether we want to participate. I find the proposed cost to be outrageous."
-survey comment

"Fine with what we have now."
-survey comment

"I am looking forward to this! This initiative will increase recycling rates and is a positive step forward."
-survey comment

"I was initially opposed to this thinking that we would be squeezed out of even more tax dollars but I am impressed with this pricing."
-survey comment

"This will be a great additional service from the RM."
-survey comment

3.3 Question 3: There are additional services available for an extra charge. Please select which of the following additional services you would like (choose all that apply)

537 answered
28 skipped

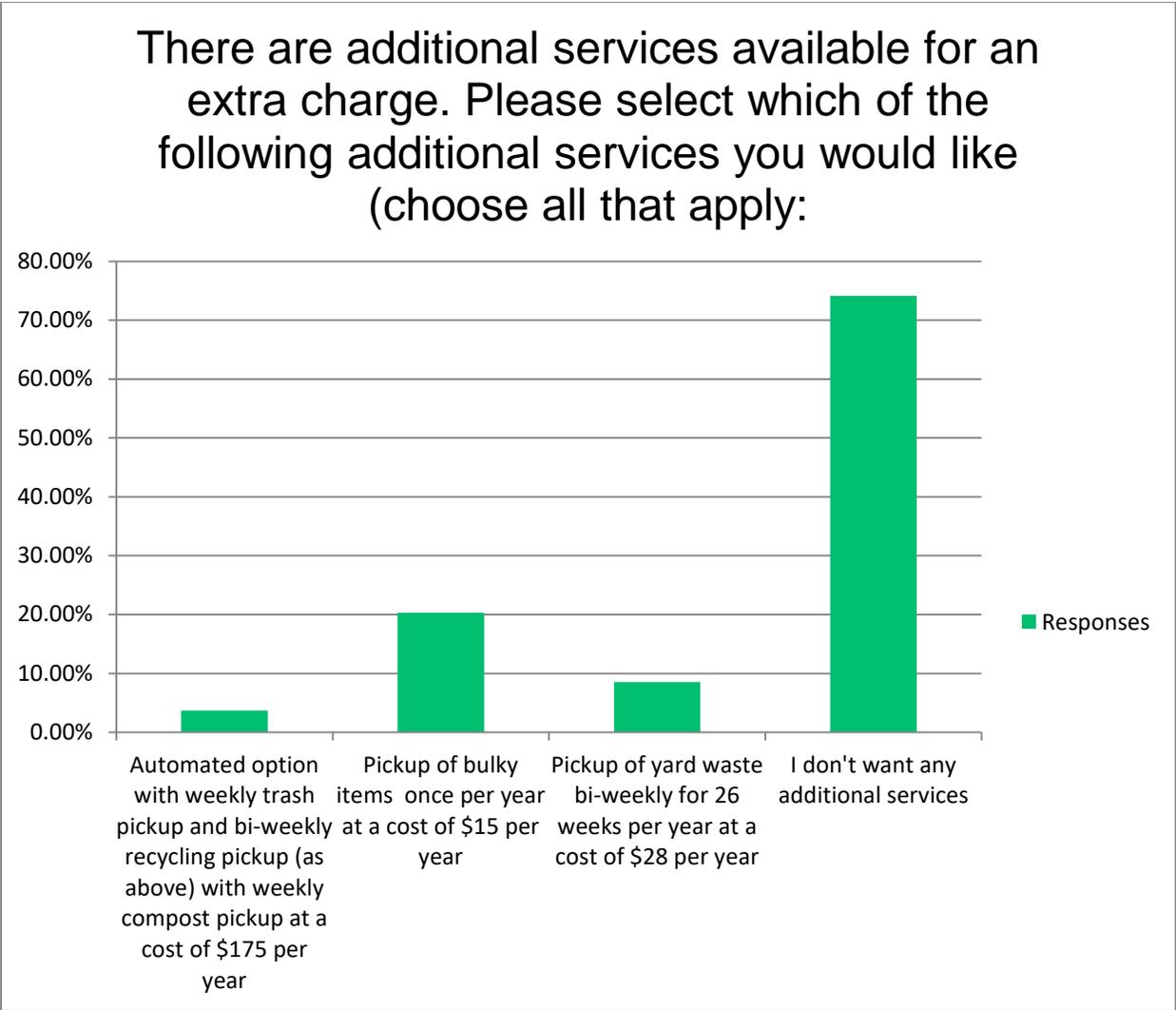
The majority (74%) of people who answered this question do not want additional services.

In the comment section of the website, four people expressed an interest in some kind of bulk pickup option, possibly having the RM offer a blanket pickup or a fee-for-service pickup on demand. In the comments, several people misunderstood the yard waste option to mean year round pickup, when the proposal is actually for 6 months of the year. Some also expressed the importance of keeping the transfer stations open so they can continue to take yard waste there.

*“Not sure if I would like additional services or not, would like to see how the pickup goes before actually deciding if I need extra service”
-survey comment*

Option	
Automated option with weekly trash pickup and bi-weekly recycling pickup (as above) with weekly compost pickup at a cost of \$175 per year	3.72% or 20 respondents
Pickup of bulky items once per year at a cost of \$15 per year	20.3% or 109 respondents
Pickup of yard waste bi-weekly for 26 weeks per year at a cost of \$28 per year *	8.57% or 46 respondents
I don't want any additional services	74.12% or 398 respondents

**Based on some of the comments on the survey, several people misunderstood this option to mean yard waste would be picked up year round*



3.4 Question 4: Comments

There were a total of 204 comments on the survey. The following are the main points from the comments. * Note – some comments are in more than one category.

See a list of all the comments in Appendix 2.

- 57 don't want curbside pickup generally because they have an established routine that costs less, they don't want a tax increase, and the transfer stations are very convenient for them
- 29 highly support curbside pickup – many very enthusiastic and positive comments here
- 26 have concerns about cost and higher taxes

- 17 like the convenience of transfer stations and want them to stay open – a few comments said if the transfer stations weren't so convenient, they would have chosen curbside pickup but didn't
- 15 are general comments and questions
- 14 wonder about recycling and whether the pickup is frequent enough
- 13 are concerned about animals getting into garbage
- 12 are concerned about long gravel driveways and difficulty moving the carts and/or wear and tear on the carts
- 12 are concerned about carts blowing around and/or garbage blowing around – a few mentioned how carts in East St. Paul are often lying on the road or in the ditch
- 9 have questions about yard waste
- 8 have concerns about this process
- 8 are happy with their current private contractor
- 6 would like central recycling bins
- 4 are concerned with road safety and cart vandalism
- 4 would like bulk pickup of some sort
- 4 mention compost
- 3 want no additional services

4.0 How your input will be used

Thank you for your important input which will be used to determine whether to proceed with curbside pickup and if so, which service options to implement. The input will also be used to refine the curbside pickup service area.

The RM is committed to keeping citizens fully informed at each stage of planning and development and citizens are encouraged to stay connected as this work continues. Information will be shared through updates on the website, Facebook, e-mail and newsletters. Please consider signing up to receive updates from us by:

- Sending your e-mail address to communications@rmofstclements.com, and requesting to sign up for e-mail updates
- Going to the 'Home' page of our website at <http://www.rmofstclements.com/> and clicking "Register with us" in the bottom right hand corner of the page
- Going to our [Rural Municipality of St. Clements Facebook page](#) and click "Share your e-mail..." under Apps in the left hand column

<https://rmofstclements.com/trash>



Rural Municipality of
St. Clements
The place to be

Curbside Pickup Service Options Survey

**Paper copies of this survey are available at our Municipal Office at 1043 Kittson Rd, East Selkirk*

In response to residents' strong interest in having trash and recycling curbside pickup in the southern part of the RM, the RM of St. Clements has requested and received quotes for service from curbside pickup contractors.

This survey is for residents in the proposed curbside pickup service area (see map below).

To view a larger map [click here](#).

Appendix 1 – Survey Monkey Curbside Pickup Service Options Survey



The RM has chosen the top curbside pickup options which are **manual** curbside pickup and **automated** curbside pickup.

Manual: has two workers - one driver and one person who manually empties the trash or recycling into the truck

Automated: has one worker, which is a driver. The truck has a robotic arm that picks up and empties specially-designed carts

We also have prices for the following additional services that are **NOT** part of the regular service available for an **extra** charge:

- Regular compost pickup
- Seasonal yard waste pickup
- Once-a-year bulky item pickup

The RM would like feedback from residents of the proposed service area on the options below.

** A note about recycling: recycling does not have to be bagged or sorted for manual or automated pickup - it is put loosely in the container, thrown into the truck that way, and then sorted on conveyor belts at the recycling depot*

Curbside Pickup Options		
	Manual Curbside Pickup	Automated Curbside Pickup
Cost per year	\$108	\$105
Trash pickup frequency	weekly	weekly
Recycling pickup frequency	weekly	bi-weekly (every two weeks)
RM supplies container	no	yes
Resident supplies container	yes	no
Trash allowed per week	3 bags	Whatever fits in the cart
Size of trash container	3 bag limit with containers no larger than 125 litre (32 gallons)	240 litre (64 gallon) grey plastic cart with 12 inch wheels
Size of recycling container	To be decided	360 litre (95 gallon) blue plastic cart with 12 inch wheels

Survey closes on December 11, 2017

1 Please enter your civic address (street address - number and name of road) so we can map your geographic location

2 Choose which of the following curbside pickup options you would prefer:

- Manual weekly curbside pickup of trash and recycling at a cost of \$108 per year
- Automated weekly curbside pickup of trash and **bi-weekly** (every two weeks) pick up of recycling at a cost of \$105 per year
- I don't want curbside pickup

3 There are additional services available for an extra charge. Please select which of the following additional services you would like (choose all that apply):

- Automated option with weekly trash pickup and bi-weekly recycling pickup (as above) with **weekly compost pickup** at a cost of \$175 per year
- Pickup of bulky items once per year at a cost of \$15 per year
- Pickup of yard waste bi-weekly for 26 weeks per year at a cost of \$28 per year
- I don't want any additional services

4 Comments

We will email ongoing news about curbside pickup to our email list as well as posting it on our website. If you would like to be added to our list, please add your contact information below. **Even if you are already on our email list, please fill this out to be sure you are on our curbside pickup list.**

5 Email address

6 First name

7 Last name

Thank you for completing our survey. Please share with your neighbours. We would like the opinion of as many residents in the proposed service area as possible! To share, copy and paste the following link into the body of an email or social media post: <https://www.surveymonkey.com/r/yourcurbside>

If you want to sign up for email updates on curbside pickup, click here:
<https://rmofstclements.com/email-sign-form/>

When we get the survey results we will continue to keep you informed on our website at rmofstclements.com/trash.

Curbside Pickup Survey Comments - Dec 11, 2017

Total 204 comments

**Note-some comments are in more than one category*

Don't want curbside pickup.....	15
Support curbside pickup	20
Concern about cost and higher taxes.....	21
Transfer stations	23
General comments and questions	25
Recycling - if pickup is frequent enough.....	26
Concerned about animals getting into garbage	27
Concerned about long driveways.....	29
Concerned about carts blowing around and/or garbage blowing around	30
Yard waste.....	32
Concern about process	33
Happy with their current private contractor.....	33
Would like central recycling depots	34
Concerned about road safety and cart vandalism	35
Bulk pickup.....	35
Compost	35
No additional services.....	36

Don't want curbside pickup

- If residents want garbage pickup, there are many companies that provide this service. I am worried about wild life making a mess of this. A bigger mess than we anticipate. Taxes have already increased much faster than they should. This estimate will no doubt snowball in a hurry. I don't want this service and shouldn't be required to pay it. I can be reached at 204-481-0541. If you want to respond to my comments please don't email me. Contact me in person or by phone.
- I have been delivering my waste materials and recycles to the proper locations for years and wish to continue. Another draw back that I now see where curb side pick up exists is that often due to wind conditions and / or birds and animals, garbage is strewn all over roads and ditches before it can be picked up.

Appendix 2 – Curbside Pickup Service Options Survey Comments

- I feel that curbside pickup in our rural open area and the wind issues will in the long run make our municipality look worse for wear. I have no problems taking my 1-2 bags a month to the transfer station that is easily accessed. Will curbside accept things like oil and filters, tires, propane tanks, batteries, etc. These items can all be taken to the transfer station so if I still had to make a trip there to drop these off it's a waste of time and money for curbside pickup. I have spoke with the attendant at the transfer station and he advised that all residents that he has spoken to do not want curbside pickup. Where are you getting your info? We already pay higher taxes than people in the city with similar priced housing and don't have half the amenities like paved roads, sidewalks, water, sewer, parks nearby, garbage pickup etc. We have our own septic, well, terrible gravel roads that cost me brakes every year, no parks with play structures for kids, no sidewalks for our kids and no garbage pickup already included. I love where I live but don't force me to pay more money so my garbage cans blow over and litter the community causing more work to go pick it all up again and take it myself anyways. Just let us take our own garbage like we have been doing. That's part of living in the country!!! If those few people want garbage pickup then it is offered privately by waste companies and they can feel free to pay for the service themselves. Thank you
- I have lived in the RM since 2005 and I am very happy with the current garbage/recycling system. My current cost is only about \$45/year since I choose to transfer my garbage/recycling and compost my own house/yard waste. This will be an additional cost for a service that I don't need or want. People who do not want to transfer their garbage already have the option to hire a private service to pick up at their own expense. Mandatory curbside pickup will burden all of us with that expense. I also think it will cause an increase in litter and vermin because bins left at the end of long driveways will be blown over and rummage through by animals. Being in a rural area there are always raccoons, skunks, dogs, cats, coyotes, etc. that get into any garbage left unsecured.
- Believe the Survey system doesn't correctly collect the information needed - as residents are not on your email list OR residents just do not fill out your Survey. Each individual household should be sent a Survey Form to fill out & if they don't answer, their response should be recorded as NO WE DO NOT WANT CURBSIDE PICKUP.
- I am perfectly happy visiting the Dunning transfer station with my garbage and recycling about once a month.
- Spend approx \$40 per year in trash disposal at refuse station now so not feasible for us
- Taxpayers should receive a cost/benefit analysis of this plan, ie; if I pay extra for this service will my taxes go down because we no longer require the transfer stations?? And what guarantee do we have that these costs won't balloon year after year! Because we all know it's easier to get more money to keep a service already in effect rather than loose it!! REMEMBER: This is a RURAL municipality and not a city! Let's not try to get all the services of one!
- We should be given a choice whether we want to participate. I find the proposed cost to be outrageous. We spend a average of \$20/yr now.

Appendix 2 – Curbside Pickup Service Options Survey Comments

- I think we pay more than enough taxes now. We get Nothing for our taxes other than snow clearing. No street lights, no sewer or water, not even garbage pickup? Our road gets graded twice a year. If my taxes go up any more I'm selling and moving out of your Rm.
- I think you should include only those who want the curb side pick up in the plan. We do not want it as we are taxed enough already and prices will only go up
- not interested in curbside pick up and do not want to pitch in or pay more on my taxes for others to get it.
- Not needed in our area. Just a money grab.
- our high tax dollar should cover this service. Our current garbage removal costs us approximately \$30 per year. DO NOT WANT ADDITIONAL COSTS TO LIVE IN ST CLEMENTS
- We're more then capable of going to the dump when needed at a more affordable cost! We pay enough in taxes, and our taxes have gone up a lot in the last 10 years which not much in our area to show for it.
- What a waste of tax dollars . The current system is fine . What the south end needs , are better roads , and drainage . Until these conditions are improved , anything else is a joke . St.Clements kangaroo council is a joke .
- We moved here for lower taxes. We don't want this service at all
- we are quite content with our current method of handling trash and recyclables, taking them to the landfill on Dunning Road and see no need for this service; in East St Paul the bins are often in the ditches and driveways, lying on their sides... this makes things harder instead of easier, especially for seniors. It's easier to just put things in our vehicle to be transported rather than wheeling bins up and down a 250 foot driveway.
- My driveway is 500 feet and as a senior and physically not able to drag garbage down to the service road.. do not want this service
- I am happy with the private contractor
- We don't want curbside pick up- we generate one can of garbage per month and recycle and compost the rest. Curbside would be a waste of money. And why don't you have every week pick up of recycling and bi-weekly of trash? ESP tried your proposed idea and quickly added weekly recycling.
- We do not want pick up. Our street has no shoulder, high unstable gravel drop off and it is already challenging to pass oncoming vehicles especially in winter. Having to deal with containers on the road will increase the risk to drivers and those walking , especially with children and dogs. We have no problem with our current system!
- The survey results were only 29% who strongly supported pickup. Talking to the workers at both Dunning and Clark there aren't very many people who support this.The cost is already higher than original estimates and 3 times more than I pay now.I drive through areas that have

Appendix 2 – Curbside Pickup Service Options Survey Comments

pickup and there are empty containers all over the road, in ditches etc. Who is going to pick up the garbage when the snow plows blow them off the road in winter?

- I moved to the RM of St. Clements to get away from municipal overreach and dependent behaviour. this is anathema to that end
- Not really interested in curbside up. But if the services are put in place, please do not close the transfer stations. They are very convenient for the services they offer, oil collection, electronic drop off, metal drop off and burning area.
- We would prefer to kept the system as it now stands. Those residents wanting pickup could continue to use independent contractors.
- Garbage pickup is not required. When residents moved to the area the expectation was to do it yourself. Nothing should change. Also our road is not wide enough for a bus or vehicle to pass by each other as it exists. When the garbage truck comes by ppl will be in the ditch. Fix the roads first.
- the transfer station is good enough ,don't need to pay for pick-up
- Already pay enough taxes and pay at the transfer station. We recycle a lot so I see no value in this service. I see each year the cost ever increasing once the service is in place. I do not want garbage pick up.
- current system works just fine....
- Do not want curbside pick up.
- don't want to pay if I am not using
- Fine with what we have now
- I am happy with the Clarke Road transfer station as it currently exists and operates. I have no problem taking garbage, recycling, yard waste to Clarke Road. I don't want curbside pickup. Those people who want curbside pickup and street lights and sewer and water and sidewalks should move back to the City.
- I can drive my own garbage to the dump once a week. I'm not lazy. We've been doing it for 35yrs. It's all the snowflakes moving out from the city that can't handle picking up their own garbage. Eiyaaaa.
- I don't want this, it's a dumb idea!
- I feel it is great the way it is and I don't need to pay more tax dollars for garbage pickup when we can just drop it off ourselves they way it is!!!!
- I have no problem with disposing of my garbage and would like not to see any more increases in my taxes.

Appendix 2 – Curbside Pickup Service Options Survey Comments

- I like the way it is now do not change anything for these two addresses. We should not be forced to comply. Others can pay fee for service, but our tax bills should not go up because of the wants of others.
- I pay enough taxes right now. What do I get? Maybe you plow the road when it snows. That's it. Didn't grade the road one this summer.
- I take all my garbage, recycling etc to the dump and pay for it there!!
- I want the option to NOT pay for these services
- I want to opt out. I will not use. I don't want to be charged if I am not using
- I would prefer to keep taking my garbage to the Dunning Road. Thanks
- IT ONLY COSTS ME 5.00 A MONTH AT THE PRESENT TIME FOR 1 BAG A MONTH,AND RECYCLING IS FREE,I HAVE SPOKEN WITH LOTS OF RESIDENTS AT THE DUNNING ROAD SIGHT AND THEY DO NO KNOW OF ANYONE IN ARE AREA THAT WANTS THIS SERVICE.
- Just not needed by us at this time.
- Not interested at this time!
- Not interested in these services
- One retired individual living alone. I have gone to the dump less than ten times a year at 1.25 per time. Why should I stay here with this kind of abuse on top of your on-going neglect of the roads in our neighborhood?
- Stupid
- The current level of service is sufficient for me.
- The service is currently provided through private services IF you want it. I don't feel the service is needed at this time.
- We never have spent that much! Inefficient unless it is \$20 a year. No thank you. We are outside the city by choice and do not want city services or city taxes.
- What about transfer stations? Who wants to drive to Libau Landfill? People I talk to do not want pick up service!!!
- When libaus landfill was built, we were told by the mayor of the day SS that we would have free garbage pickup. Yeah right. Polititions should not be making statements that they know are lies,just to get votes. If they make statements that are full of baloney thy should be held accountable. This RM does not need to get into garbage pickup, there are people out there now that do garbage pickup for fee.
- Hopefully there will be the option to opt in or out at any time

Appendix 2 – Curbside Pickup Service Options Survey Comments

- There has to be an opt out option for home owners.

Support curbside pickup

- Can not wait for service to start, weekly pick up would be great
- Can't wait!
- Garbage and recycling pickup so needed in our area. Some residents burn their garbage. I am very much in favour of this and the amount recycled should increase with curbside pick-up. Thank you.
- Good job!
- Good work to get this a reality
- Great work St. Clements!
- Hoping we're included - looks like it on the map.
- I am looking forward to this! This initiative will increase recycling rates and is a positive step forward. Thanks!
- I am very supportive of this and especially like the compost option. I feel like we pay a lot of property taxes for minimal services especially compared to some other residents located very close to us. The increase costs for these extra services is minimal.
- I like the idea of the first option manual, to employ two people but automated would be fine as well.
- I love that you're doing this!!!!
- I really like this idea and the containers that will be supplied are they similar to the city of Winnipeg ones?
- I think the manual pick up may result in more trash blowing around on the road. If the bins are similar to those in the city, I think the size is good and they seem sturdy.
- I think this is a great idea - weekday pick up correct?
- I was initially opposed to this thinking that we would be squeezed out of even more tax dollars but I am impressed with this pricing.
- I would love to not have to haul my recycling into the city!!
- It's great to have these kinds of options. A question: would residents have to provide or pay for the trash and recycling containers for the automated pick up option?
- Looking forward to garbage/recycling pickup.

Appendix 2 – Curbside Pickup Service Options Survey Comments

- Looking forward to this.
- Not sure if it is available to me but I am still in need of garbage pick up
- So excited about this!
- The price per year is reasonable.. I presently pay a bit more than double that with my present garbage pick up service provider... Your proposed service looks good..
- This is all very exciting, bring it on! Don't listen to the nay-sayers. The rates are very fair.
- This will be a great additional service from the RM.
- This would be great!
- Very excited about curb side pick up. Automated services I think best suit the area
- We have just recently moved into the area and are still finding a system that works for us. There are only 2 of us in this household, so we don't have enough trash/recycling to warrant the frequency of pick ups. If we had children (and more waste), we might have a different opinion. Thank you for looking into this for your residents!!
- We really feel garbage pick up should be included in the taxes we pay here it would be an asset for sure at 5,300.00 in taxes all we are getting is snow clearing and way too much \$ spent on sand/gravel (often when we don' need it on our road!) on the roadwe need more money on this saved for future road hard pack or paving again i don't mind the gravel but really it cud be cut in half...its often being applied when it is not even needed making things very dusty thx for listening garbage pick up over due and i am glad you are finally thinking of providing the service i would not approve of garbage pick up if it cost more than the proposed amount after all we can take a bag to Dunning road landfill for 1.25 per bag we are a 2 person household so we only produce MAYBE 1 bag a week, if that but i would pay if the cost was kept to around the 100.00 mark per year....thank you Kathlene and Norbert 85 Hay Rd
- Would actually prefer automated service, but want weekly recycling service as opposed to bi-weekly.

Concern about cost and higher taxes

- Leave it as it is , your est. is wrong , and will go up after the first year.i see the piece of junk the the private company uses now and , pick up verys, from evening to late evening
- I don't believe you can do curbside pickup for the prices you present. I believe you want people to buy in to the program thus the low prices. If you go forward with this plan - there needs to be a real assessent of costs and then a guarantee the prices to do not go up within 3 to 5 years and if costs do go up - the RM does not have to pay the extra cost by increasing taxes, the contractor does the cost coverage.

Appendix 2 – Curbside Pickup Service Options Survey Comments

- This is going to turn into a mess, prices will go up 50% over the next 3 years as contractors blame “outside” factors . It’s a waste of time and effort
- Going to cost him more money and doesn't have the garbage to make it worth while. Only has two bags a month.
- I pay less than \$100 a year for my garbage taking it to the Dunning transfer station. And for the amount we pay for taxes already with no services there should be no charge!!!
- Taxes have gone up plenty in the last few years, that should cover garbage pickup! Originally you said the price would be between 60 - 100 dollars. Now you want 105 or 108, typical government B.S.!
- My taxes have increased enough over the past 10 years!! Your over taxing everyone!!!
- We only accumulate roughly 12 bags of garbage on average a year which amounts to about \$15 annually. We do our own composting, and take recycling, brush, hay bales, large metal objects, used oil, tires, batteries, old propane tanks, and electronics to the transfer station. If curb side pick up does get implemented, will the transfer stations remain open for things not part of the curb side pick up?
- We pay enough in taxes. There shouldn't be an additional fee. Maybe you should access more homes in the area to create an even tax base.
- I think we pay more than enough taxes now. We get Nothing for our taxes other than snow clearing. No street lights, no sewer or water, not even garbage pickup? Our road gets graded twice a year. If my taxes go up any more I'm selling and moving out of your Rm.
- I think you should include only those who want the curb side pick up in the plan. We do not want it as we are taxed enough already and prices will only go up
- not interested in curbside pick up and do not want to pitch in or pay more on my taxes for others to get it.
- Not needed in our area. Just a money grab.
- our high tax dollar should cover this service. Our current garbage removal costs us approximately \$30 per year. DO NOT WANT ADDITIONAL COSTS TO LIVE IN ST CLEMENTS
- Spend approx \$40 per year in trash disposal at refuse station now so not feasible for us
- Taxpayers should receive a cost/benefit analysis of this plan, ie; if I pay extra for this service will my taxes go down because we no longer require the transfer stations?? And what guarantee do we have that these costs won't balloon year after year! Because we all know it's easier to get more money to keep a service already in effect rather than loose it!! REMEMBER: This is a RURAL municipality and not a city! Let's not try to get all the services of one!
- We moved here for lower taxes. We don't want this service at all

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- We're more than capable of going to the dump when needed at a more affordable cost! We pay enough in taxes, and our taxes have gone up a lot in the last 10 years which not much in our area to show for it.
- What a waste of tax dollars . The current system is fine . What the south end needs , are better roads , and drainage . Until these conditions are improved , anything else is a joke . St.Clements kangaroo council is a joke .
- We should be given a choice whether we want to participate. I find the proposed cost to be outrageous. We spend an average of \$20/yr now.
- My driveway is 200 ft long, hauling bins that distance especially in winter would be difficult. Storing the bins would also be inconvenient. I currently take my waste and recycling to Dunning every two to three weeks, consisting of one bag of waste and two blue bins of recycling. Easy to load in my small SUV and easy to dump at the transfer station. Your plan will make extra work for me as well as more than double the cost of the service now provided. If you proceed with curbside pickup I will still haul to Dunning, so the cost will become another tax with no additional service. I would suggest as elected officials you beware what may result.
- Private garbage collection is offered and is working well. And at a lot less cost than offered by your proposal. We do not need this additional expense!!
- Why would we want our taxes to go up when the majority already has a garbage man pick up for a hell of a lot less and no limit on bags. Having a recycle depot such as the ones in St Andrews and Tyndall would be a better option. Why spend the money foolishly when it can be put to better use, not to mention put a small local business out of business.
- We pay enough taxes. More services more taxes. They start at one rate and just keep going up.
- We pay so much for taxes now, and get Nothing back. No street lights, no sewer or water, they grade the road twice a year. this should be a free service. Our taxes just went up a ridiculous amount this year for nothing. If this continues, I won't be living here any longer.
- I would most certainly want to keep the transfer station open. I do not feel I would benefit from curb pickup. Hanging on to large items for the year and have our properties start looking like trash collectors is not what my taxes are going towards. What are the costs of running the transfer station. I thought the municipality is supposed to be more transparent? Is increase per bag of waste an option to help recover costs? What are similar municipal stations doing? I feel this survey is not to find out what we want but telling us this is the way so pick your option??

Transfer stations

- MY wife and I bring 1 bag to Dunning Road every week. Now we will be subsidizing the system because we create less garbage than others. The loose dogs, foxes and coyotes in the neighbourhood are already tearing open garbage bags. More garbage will give them more

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selection and cause more grief and mess. I can't open my windows on a nice summer evening because people have huge grass piles they are burning for days on end. I can't hang out laundry because of the unpredictability of when there will be smoke blowing and stinking up clothes. I hear that with this would come a closure of the local transfer station. If we lose our transfer station people will burn more. It will be worse. I can't drive a load of grass clippings the 30 km to Libau every week. Please reconsider.

- I am perfectly happy visiting the Dunning transfer station with my garbage and recycling about once a month.
- Not really interested in curbside up. But if the services are put in place, please do not close the transfer stations. They are very convenient for the services they offer, oil collection, electronic drop off, metal drop off and burning area.
- I have no interest in curbside pickup. We only have 1 bag of garbage per week, and it is much cheaper and convenient to use the Dunning Rd. transfer station, which is only a 5 minute drive from our home. We can take our garbage there whenever it is convenient for us, and do not have to follow a strict schedule that curbside pickup would require. Also, our driveway is about 150 feet long - can you imagine having to haul a garbage bin out, all that way, in the winter, especially if it has just snowed? No thank you. I don't consider that to be convenient.
- It is easier for me to just take my trash and recycling to the dunning Rd. Transfer Station. My driveway is 100 ft long. I wouldn't want to drag a couple of bins down my driveway in the winter once per week.
- I only want these services if the dump stays open in our area. We do not want to have to drive further to dispose of yard waste etc.
- Will we still be able use transfer station on Dunning for metal and electronics recycling? Will transfer station be available for excess recycling and burning of wood, brush, and large amount of cardboard?
- would still like to have a transfer station available for larger items to dispose
- As long as the Dunning Rd transfer station remains available, I have no problem managing our household waste rather than increasing costs.
- As retirees we can manage our waste by occasionally driving to the Dunning Road Transfer Station. At his point and time we are not interested in pick-up service. Thank you
- I live 1km from the Dunning road transfer station. I am very happy with the services provided there. I fear that with roadside pick up, the transfer station will close and I will not have a convenient location for my large amount of yard waste - metal - electronics - oil - tires, etc. If not for this, I would not have a problem with the automated roadside pickup.
- I would most certainly want to keep the transfer station open. .i do jot feel i would benefit from curb pickup. Hanging on to large items for the year and have our properties start looking like

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trash collectors is not what my taxes are going towards. What are the costs of running the transfer station. I thought the municipality is supposed to be more transparent? Is increase per bag of waste an option to help recover costs? What are similar municipal stations doing? I feel this survey is not to find out what we want but telling us this is the way so pick your option??

- If curb side is approved, will a transfer station be kept open?
- If curb side is approved, will a transfer station be kept open?
- Is this service going to be optional? And if Yes, I would assume the Transfer stations would still operate as they do now.
- Will the RM still maintain transfer station services in the curbside pickup areas?
- Our preferences are based on being able to continue to deliver our own trash to the Dunning site.

General comments and questions

- Garbage pick up should've always been included for the amount we pay in taxes here Biweekly recycling would be sufficient pretty much everything's recyclable these days most people to Compost already
- Could we not take bulky items to transfer station or Libau landfill? If not, \$15 seems a bit much for one a year which we may not use.
- how and when are services billed
- I wasn't aware a survey had gone out last year regarding curbside pickup.
- I'm not fully understanding this. I know there is an option to Not want curbside pick up. We are fine without curb side but if we have to pick an option I would choose automated
- If we had to choose we would choose automated pick up
- There are only a few properties near me between the village of Garson and the 44 junction. RM of Brokenhead provides pickup currently up to the Village of Garson boundary on old 44.
- This is just a survey and hopefully not consent to start service as I have to speak with my partner yet.
- W had curbside pick up with a private company, they were not consistent with their pick up times. we opted out for that reason. Come at 3 pm one day then 10 am the next??
- We need street lights (Kimberly and on Colville) and sidewalks (safe place for our children to walk) ALOT more than garbage and recycling pickup!!!! Is anybody listening????
- What is the plan for the Industrial park waste pick up and recycling.

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- Is it possible to have garbage and recycling pick up every two weeks instead of weekly. I don't think it's necessary weekly.
- When will the service start? How do we pay the fee, e.g., lump sum on tax bill or one time cheque to the RM? Are PST and GST added to the fee?
- Why are the condos not included? We are 150 condos concentrated in a very small area .
- Will this service be provided for commercial establishments?

Recycling - if pickup is frequent enough

- We don't want curbside pick up- we generate one can of garbage per month and recycle and compost the rest. Curbside would be a waste of money. And why don't you have every week pick up of recycling and bi-weekly of trash? ESP tried your proposed idea and quickly added weekly recycling.
- Would actually prefer automated service, but want weekly recycling service as opposed to bi-weekly.
- We currently pay weekly curb side garbage pickup and he is fantastic but we don't have recycling pick up which I would love.
- Recycling - It does not seem to make sense tearing open the transparent recycling trash bag in order to empty my recycling. Then follow up by me putting the recyclable bag into the garbage (?). If I did not have to open the recyclable, transparent trash bag and create more trash I would definitely take my recycles to the transfer station with my garbage. This would seemingly make it more easier for people to recycle, protect the environment, and take pride in their yards and community.
- We recycle and compost. We make a trip only once every 4 or 5 weeks to the landfill.
- I actually don't want any pick up but as I know your going ahead with it the automated would serve better. I recycle a lot and the one bin is not going to be no where near enough space, every two weeks yet! The limitations on manual pick are also skewed. So many people don't recycle anything which is why they all want curbside pick up. There will be a lot of people like me who are still forced to make a trip to the transfer station with the rest of our recycling. It really should be the other way around as when recycling is done proper only half the amount of garbage is required to be picked up. You probably should have started tracking the transfer stations better a long time ago and now this band aid of the scanners and cards is just a waste of money if your going ahead with the curbside anyways.
- A simple pick up of recyclables bi weekly would be sufficient
- if we want people to recycle a lot we may have to do it weekly..
- If you recycle and compost, this reduces your garbage going to the landfill by approx. 60% or more. You need to increase recycling automated pickup to weekly.

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- Our household of 4 has more recyclable content per week than we do trash that goes to the landfill. If there was weekly pickup of recyclables and refuse via automated pickup would make more sense. Most packaging these days is recyclable, so bi-weekly pickup of recycling does not make sense... If there isn't an option of weekly recycling pickup, could there be recycling depots setup throughout the municipality like the city of Winnipeg does? You could also include bins for yard waste and compost and arrange weekly or bi-weekly depending on how long it takes to fill the big bins... You could also have an incentive for people to compost on their own property, including some of their yard waste. The city of Winnipeg at one time offered compost bins at a reduced rate... If the municipality is serious on reducing the quantity of waste entering the landfills, information sessions could be held and information posted on the municipality's website of what materials are acceptable to recycle, compost, and hazardous waste that should not be put into the landfill. Bottom line is the public needs to be educated on how to recycle, compost, and dispose of waste and hazardous waste appropriately.
- Recycling has proven to result in more recycling than garbage in our household. you do not have an option for weekly pick up of both garbage and recycling which should be considered.
- Would like to be able to recycle large amounts. We have more recyclables than garbage generally.
- Was recycling pickup only ever considered? Or adding more recycling depots in higher populated areas such as the village of East Selkirk?
- I do not see how this will encourage recycling. You are allowing three bags per week and compost for what reason I am not sure. All leaves and grass should stay out of landfill there should be some incentive for recycling. My neighbor throws out three bags at least a week to my one to one half. He pays today for pickup. Some numbers in household he does not recycle. I take my recyclables to dunning I was told once by reeve Strang that recycling cost money to the RM. if that is true then I can see why there is no incentive from the RM

Concerned about animals getting into garbage

- I don't have a problem with taking my garbage and yard waste to the transfer station. They are great to have. I also don't think you should even consider the manual curbside option as I bet many residence would not get the bins and just put their loose bags out on the street and then animals get into it and then the streets, roads and ditches are messy. not a good idea!!
- I think for this system to be optimum everyone needs to be required to buy in to it. Presently we have everyone choosing their own service provider, dogs get into roadside garbage, etc. Lots of yards badly in need of clean up and bulk waste removal. Thank you.
- I would prefer manual curbside but I think it would be a mess with feral cats and wildlife. So the bins would be contained & secure.

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- In the rural locations, I wouldn't want to put garbage bags at the end of the driveway as neighbor's dogs, birds, and other wildlife will rip it open.
- Might be interested if pick up is at a scheduled time. We did at one time use private pick up, but they were not consistent in pick up times, and dogs and birds would pick it apart. Containers would help. If we don't have garbage pick up, I would not be disappointed. Taking it to the local dump des not bother me.
- MY wife and I bring 1 bag to Dunning Road every week. Now we will be subsidizing the system because we create less garbage than others. The loose dogs, foxes and coyotes in the neighbourhood are already tearing open garbage bags. More garbage will give them more selection and cause more grief and mess. I can't open my windows on a nice summer evening because people have huge grass piles they are burning for days on end. I can't hang out laundry because of the unpredictability of when there will be smoke blowing and stinking up clothes. I hear that with this would come a closure of the local transfer station. If we lose our transfer station people will burn more. It will be worse. I can't drive a load of grass clippings the 30 km to Libau every week. Please reconsider.
- We have one bag of garbage per week for a total yearly disposal cost of \$65 which is less than your proposed yearly fee. Also your plan would discourage residents from recycling if they could just trash their recyclables but stay within the bag limit thus not having to separate their recyclables (a big environmental step backwards). Also we have enough issues with skunks in this area (and no Animal Control Officer able to take care of them) without having garbage being put out on the street all night. Lastly the bins are unsightly especially when many people won't bother to bring them back to the house in between pickups. We do want this service.
- Who is going to control the dogs. Cats and other animals etc spreading garbage .we now have people just leaving theRe bag sitting on the side of the road . I pick up garbage steady from thus and in the winter the snow plow hits the bag. It has to be a sealed cart on wheels to hold bags etc. I think we will have more garbage all over from ripped bags and mice and rats from the fields . Thus is not a city application.
- As we have only 1 or 2 bags of garbage a month and take our recycling to other depots, we really don't have the need for pick up. Not only that we'd still have to haul it all up to the road where it would sit at the mercy of all the critters and kids around here! In my opinion it would be a better idea to have more recycling depots in the municipality..readily accessible. For a cost of 105 dollars a month it's not worth it and would only cause more headaches. I would however like a once a year bulky item pickup.
- I have been delivering my waste materials and recycles to the proper locations for years and wish to continue. Another draw back that I now see where curb side pick up exists is that often due to wind conditions and / or birds and animals, garbage is strewn all over roads and ditches before it can be picked up.
- If residents want garbage pickup,there are many companies that provide this service. I am worried about wild life making a mess of this. A bigger mess than we anticipate. Taxes have

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already increased much faster than they should. This estimate will no doubt snowball in a hurry. I don't want this service and shouldn't be required to pay it. I can be reached at 204-481-0541. If you want to respond to my comments please don't email me. Contact me in person or by phone.

- This plan encourages people NOT to recycle. No household should have 3 bags of garbage per week. We are on a heavily treed road with racoons, skunks, coyotes and dogs. Residents on this road will have a fair distance to haul their garbage and who is to clean up the mess. Presently we have our transfer station open only 2 days per week and not that handy. I know of several residents on our road that use the recycling stations in St Andrews on Hwy #9 open 24/7. We have approximately 1 bag of garbage per month with the rest recycled.
- I'm concerned that if we go the manual option that residents would not use appropriate containers and wildlife & dogs would get into the trash and create a lot of mess. I good with either option if the municipality supplies the bins.

Concerned about long driveways

- My driveway is 500 feet and as a senior and physically not able to drag garbage down to the service road.. do not want this service
- Hauling full garbage containers down a 200 foot long driveway in 30 below zero weather, and then having to go back and drag them out of the ditches where the wind blew them after they're empty, is considerably less convenient than simply loading them into the back of a pickup inside in a warm garage and driving them to the transfer station. I've been taking the garbage and recyclables to the transfer station without a problem for the last 32 years and consider this proposal nothing but the thin side of the wedge in another tax increase. If some residents want city services, perhaps they would be happier living in the city.
- I have a thousand foot driveway and we are seniors who have lived here for 45 yrs without this . . . I cannot see us dragging our garbage down to the service road .
- I have no interest in curbside pickup. We only have 1 bag of garbage per week, and it is much cheaper and convenient to use the Dunning Rd. transfer station, which is only a 5 minute drive from our home. We can take our garbage there whenever it is convenient for us, and do not have to follow a strict schedule that curbside pickup would require. Also, our driveway is about 150 feet long - can you imagine having to haul a garbage bin out, all that way, in the winter, especially if it has just snowed? No thank you. I don't consider that to be convenient.
- I sent in a previous survey; please tear up. We do not want any pickup or change in services. We paid for pickup and it was terrible. Long driveways and trash everywhere. Plus 1/2 the time our pickup was missed and we ended up going to the dump anyway.
- In our case there is no practical advantage for curbside pickup. The reasons: 1 -We are 700 ft away from road. 2 -We only have 2 bags of trash per month. We like to opt out of the curbside pickup program.

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- It is easier for me to just take my trash and recycling to the Dunning Rd. Transfer Station. My driveway is 100 ft long. I wouldn't want to drag a couple of bins down my driveway in the winter once per week.
- My driveway is 200 ft long, hauling bins that distance especially in winter would be difficult. Storing the bins would also be inconvenient. I currently take my waste and recycling to Dunning every two to three weeks, consisting of one bag of waste and two blue bins of recycling. Easy to load in my small SUV and easy to dump at the transfer station. Your plan will make extra work for me as well as more than double the cost of the service now provided. If you proceed with curbside pickup I will still haul to Dunning, so the cost will become another tax with no additional service. I would suggest as elected officials you beware what may result.
- my driveway is over 1500 feet long. please explain the process you would use to transport the containers to the road and back every week.
- The distance we would have to travel from our house to the end of the driveway would be inconvenient in summer and almost impossible in winter. If we have to load trash into the vehicle anyway to bring it down the road, we might as well just bring it to the dump.
- This plan encourages people NOT to recycle. No household should have 3 bags of garbage per week. We are on a heavily treed road with racoons, skunks, coyotes and dogs. Residents on this road will have a fair distance to haul their garbage and who is to clean up the mess. Presently we have our transfer station open only 2 days per week and not that handy. I know of several residents on our road that use the recycling stations in St Andrews on Hwy #9 open 24/7. We have approximately 1 bag of garbage per month with the rest recycled.
- Automated garbage pick up might be difficult as most of us live without paved driveways and just gravel driveways and having a long driveway wheeling the cart to the end of the driveway the bin will be damaged in no time .

Concerned about carts blowing around and/or garbage blowing around

- Who is going to control the dogs. Cats and other animals etc spreading garbage .we now have people just leaving the bag sitting on the side of the road . I pick up garbage steady from thus and in the winter the snow plow hits the bag. It has to be a sealed cart on wheels to hold bags etc. I think we will have more garbage all over from ripped bags and mice and rats from the fields . Thus is not a city application.
- Provided curb side containers are a hazard and safety concern as we see them blown over on the highway daily. Curb side vandalism also continues to be an issue. There have been no issues with the independent contractors. This leaves individuals with a choice instead of another poorly managed municipal controlled service.
- Who is going to pick up garbage that is going to land up in ditches. You need to really think about this service you want to supply in a Rural area. I moved from the city to get away from stupid council want's, not needs.

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- I have been delivering my waste materials and recycles to the proper locations for years and wish to continue. Another draw back that I now see where curb side pick up exists is that often due to wind conditions and / or birds and animals, garbage is strewn all over roads and ditches before it can be picked up.
- I have lived in the RM since 2005 and I am very happy with the current garbage/recycling system. My current cost is only about \$45/year since I choose to transfer my garbage/recycling and compost my own house/yard waste. This will be an additional cost for a service that I don't need or want. People who do not want to transfer their garbage already have the option to hire a private service to pick up at their own expense. Mandatory curbside pickup will burden all of us with that expense. I also think it will cause an increase in litter and vermin because bins left at the end of long driveways will be blown over and rummaged through by animals. Being in a rural area there are always raccoons, skunks, dogs, cats, coyotes, etc. that get into any garbage left unsecured.
- The survey results were only 29% who strongly supported pickup. Talking to the workers at both Dunning and Clark there aren't very many people who support this. The cost is already higher than original estimates and 3 times more than I pay now. I drive through areas that have pickup and there are empty containers all over the road, in ditches etc. Who is going to pick up the garbage when the snow plows blow them off the road in winter?
- we are quite content with our current method of handling trash and recyclables, taking them to the landfill on Dunning Road and see no need for this service; in East St Paul the bins are often in the ditches and driveways, lying on their sides... this makes things harder instead of easier, especially for seniors. It's easier to just put things in our vehicle to be transported rather than wheeling bins up and down a 250 foot driveway.
- Hauling full garbage containers down a 200 foot long driveway in 30 below zero weather, and then having to go back and drag them out of the ditches where the wind blew them after they're empty, is considerably less convenient than simply loading them into the back of a pickup inside in a warm garage and driving them to the transfer station. I've been taking the garbage and recyclables to the transfer station without a problem for the last 32 years and consider this proposal nothing but the thin side of the wedge in another tax increase. If some residents want city services, perhaps they would be happier living in the city.
- I sent in a previous survey; please tear up. We do not want any pickup or change in services. We paid for pickup and it was terrible. Long driveways and trash everywhere. Plus 1/2 the time our pickup was missed and we ended up going to the dump anyway.
- I think the manual pick up may result in more trash blowing around on the road. If the bins are similar to those in the city, I think the size is good and they seem sturdy.
- There already a small business that picks up our garbage curb side. And there is no 3 bag limit. This is helpful for spring cleaning and fall clean up. I would rather support a small business than a large company. Those bins are bulky and hard to manage and half the time on Henderson they are laying on their sides, in the ditch and a lot of the times broken from the snow cleaners that come by. Not worth the headache.

Yard waste

- MY wife and I bring 1 bag to Dunning Road every week. Now we will be subsidizing the system because we create less garbage than others. The loose dogs, foxes and coyotes in the neighbourhood are already tearing open garbage bags. More garbage will give them more selection and cause more grief and mess. I can't open my windows on a nice summer evening because people have huge grass piles they are burning for days on end. I can't hang out laundry because of the unpredictability of when there will be smoke blowing and stinking up clothes. I hear that with this would come a closure of the local transfer station. If we lose our transfer station people will burn more. It will be worse. I can't drive a load of grass clippings the 30 km to Libau every week. Please reconsider.
- Need more information about weekly compost and yard waste in the additional service - what is included in these items? Are there limits on the amounts that will be picked up? Presently, in the summer we take up to 1 or 2 truckloads of grass clippings and tree prunings almost weekly to the Dunning road station. In the fall we take truckloads of leaves. What do we do if we need a bulky item picked up 2 or 3 times a year - scrap metal, old hot water heater, an appliance, electronics, etc.
- I THINK I COULD BE INTERESTED IN THE YARD WASTE PICK UP
- What would be classified as yard waste? Will there be a limit? Please provide more information on this please
- Due to the size of our properties: "pickup of yard waste bi-weekly " is: 1) Not feasible due to the substantial amount of grass clippings and pruning of mature trees and bushes, these could not possibly be bagged or put in a container. We have a trailer load of yard wastes going to the dump weekly. | 2) This service, if in effect. would only be required IN SEASON (April-Dec.), not throughout the entire year. It is odd that you would even propose this. Surely, the RM must know that most residents have largish lots.
- For yard waste why is that charged thruout winter?
- I don't think that yard waste needs to be picked up bi-weekly? Can't think of any yard waste I have in the winter (unless you're going to pick up my snow)? I think yard waste should be 3 or 4 times a year. Spring when everyone bags the grass and again in fall.
- I think the yard waste, if it's picked up bi-weekly, should only be from May - November and the price reduced to reflect the fewer number of months, or have it picked up weekly May - November as yard waste would smell if it is left for 2 weeks during the summer months and keep the price as is. I'm not sure that there would be any yard waste during the winter months.
- Yard waste pickup need not be done from mid- Nov to mid-April. This would reduce the service to 16 weeks

Concern about process

- Believe the Survey system doesn't correctly collect the information needed - as residents are not on your email list OR residents just do not fill out your Survey. Each individual household should be sent a Survey Form to fill out & if they don't answer, their response should be recorded as NO WE DO NOT WANT CURBSIDE PICKUP.
- 476 people out of 6000 took your survey and the RM makes it's decisions based on less than 10% of the people! Something wrong with that. Were 90% happy with what they had and just didn't fill out your survey?
- Are the transfer sites going to remain open to accept brambles, large tree limbs or other home items such as appliances that are to large for curb pick up. I sent a letter to council years ago to consider providing containers to accept items such as matteres, used wood materials and large pieces of furniture instead of having residents making a trip to Libau. I am told that this is available at other municipality's transfer sites. The cost could be offset by charging a tipping fee and possibly reducing the carbon foot print of traveling to Libau.
- I already pay someone to come pick up my garbage weekly...I think if the municipality starts doing garbage collection, we shouldn't have to pay extra for it. For the amount of taxes we pay (especially now that our taxes have doubled due to the water and sewer, which we were strongly opposed to, not to mention having to now pay a water bill??) I believe garbage collection should be included in what we already pay.
- This survey is skewed towards automated by not having all the details for manual (recycling size not determined). It would be better to have all details before asking which we prefer.
- this survey on facebook but could not find it on your website.
- Better option: better transfer station hours, add some gravel and lights (don't rush though, it's only been 25+ years...)
- I do not believe that this is the most effective way to increase recycling volumes, allowing 3 bags of garage per week, or more if the automated service is selected, is an example of this. Additionally, why are some properties not included, and how is that fair to those of us who do not want to be part of this but appear to have the ability to make that choice taken away from them.

Happy with their current private contractor

- I already pay someone to come pick up my garbage weekly...I think if the municipality starts doing garbage collection, we shouldn't have to pay extra for it. For the amount of taxes we pay (especially now that our taxes have doubled due to the water and sewer, which we were strongly opposed to, not to mention having to now pay a water bill??) I believe garbage collection should be included in what we already pay.
- I am happy with the private contractor

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- I use private pick up and have never had a problem with fees or pick ups. I prefer private as we dont have to worry about the RM getting involved to get a tender or contract or just getting involved in general to regulate who picks up our garbage. Tks.
- If more people wanted curbside pick up I would have more customers after doing this for over 17 years nows...Thanks for trying to take what I have built up for 17 years away from me..
- Private garbage collection is offered and is working well. And at a lot less cost than offered by your proposal. We do not need this additional expense!!
- There already a small business that picks up our garbage curb side. And there is no 3 bag limit. This is helpful for spring cleaning and fall clean up. I would rather support a small business than a large company. Those bins are bulky and hard to manage and half the time on Henderson they are laying on their sides, in the ditch and a lot of the times broken from the snow cleaners that come by. Not worth the headache.
- We currently pay weekly curb side garbage pickup and he is fantastic but we don't have recycling pick up which I would love.
- Why would we want our taxes to go up when the majority already has a garbage man pick up for a hell of a lot less and no limit on bags. having a recycle depot such as the ones in St Andrews and Tyndall would be a better option. Why spend the money foolishly when it can be put to better use, not to mention put a small local business out of business.

Would like central recycling depots

- For St Clements we need more recywcng depots at convient locations not on gravel roads. Three possible locations , the industrial park by Canvas Back, the Esso station at Hwy 44 & 59, and East Selkirk, by the municipality building and rec centre. How does St Andrews do it? Harry's Foods and the Donald Rd Firehall...
- I would like to see more recycling stations,to be used by residents at anytime. To be clear I do not want curbside pickup.
- Is there a current recycling depot in the village of East Selkirk? Why not use the former public works yard with drop off bins?
- It would be nice to have a recycling drop off location for times when the every two weeks may not be enough.
- We could have more recycling depose closer to the village. People with use them more if they were closer.
- I am puzzled as there appears to be no interim plan at this late date for garbage recycling pickup e.g. bins set up at locations in the RM. I'm guessing it is no surprise a number of rsidents in the RM are dropping off recycling in bins outside this RM rather than driving to inconvenient landfill locations

Appendix 2 – Curbside Pickup Service Options Survey Comments

- I have concerns about safety with walkers and cyclists on the road on pickup days. I don't want to be responsible for the auto bins. They are often blown around in ESP Municipality.

Concerned about road safety and cart vandalism

- If we have to have curbside pickup, the MANUAL pickup is preferred as the storage of bins and potential cost of replacing damaged bins will be a problem. Placement of bins at the end of the driveway also is a hazard
- We do not want pick up. Our street has no shoulder, high unstable gravel drop off and it is already challenging to pass oncoming vehicles especially in winter. Having to deal with containers on the road will increase the risk to drivers and those walking , especially with children and dogs. We have no problem with our current system!
- I have concerns about safety with walkers and cyclists on the road on pickup days. I don't want to be responsible for the auto bins. They are often blown around in ESP Municipality.
- Provided curb side containers are a hazard and safety concern as we see them blown over on the highway daily. Curb side vandalism also continues to be an issue. There have been no issues with the independent contractors. This leaves individuals with a choice instead of another poorly managed municipal controlled service.
- None of this addresses the safety issues of bins on Henderson Hwy which is already designated a bike route. So we will have cyclists, joggers, school buses, GARAGE Sales (which the municipality should be limiting the number of times people can have the,- every 2nd weekend having cars blocking your roadway on a busy highway) is already too much. There are motorcycles going to Lockport, there are car clubs with a destination of Lockport and the amount of traffic is high. Why we would consider adding bins to the obstacles without addressing safety for cyclists etc is concerning.

Bulk pickup

- I would like the option of the bulk pick up but will it be charged if I don't use it once a year?
- I would suggest a fixed fee for bulky item (furniture etc.) pickup as needed.
- Please define the parameters of bulky items in question 3. Does it include mattresses, stoves, sofas. If so is there a limit on how many bulky items.
- What do we do with hazardous waste such as light bulbs, batteries and paint cans etc.?? How are we supposed to store bulky items (fridges, stoves. sofas etc.) for a year??

Compost

- I like the idea of compost pickup but need more details. How large is the container? Who supplies it? Weekly year round may be excessive, maybe weekly during summer biweekly during winter. Price is too high for most people I would think. More people might be ok around \$90. Just my 2 cents. Thank you.

Appendix 2 – Curbside Pickup Service Options Survey Comments

- I would like the compost option but know we usually have more recycling than garbage, so would prefer to have recycling weekly.
- Need more information about weekly compost and yard waste in the additional service - what is included in these items? Are there limits on the amounts that will be picked up? Presently, in the summer we take up to 1 or 2 truckloads of grass clippings and tree prunings almost weekly to the Dunning road station. In the fall we take truckloads of leaves. What do we do if we need a bulky item picked up 2 or 3 times a year - scrap metal, old hot water heater, an appliance, electronics, etc.
- We do our own composting. As a family of 5 we only generate 1 bag of garbage approximately every 2 weeks.

No additional services

- No additional service people can buy on a one off on there own
- No need for additional services to be sure.
- Not sure if I would like additional services or not. would like to see how the pickup goes before actually deciding if I need the extra service.